

FLORIDA
DEPARTMENT
of STATE

Voter Registration Training Overview for Offices Issuing Driver Licenses

(Florida Department of Highway Safety and Motor Vehicles and Tax Collectors' Offices)

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Voter Registration History

SECTION ONE

National Voter Registration Act (NVRA)

(52 U.S.C. § 20501 - 52 U.S.C. § 2051)

- Enacted in 1993:
 - State law version enacted in 1995 (Chapter 94-224, Laws of Florida; §. 98.057, Fla. Stat.)
- Introduced national procedures for voter registration including:
 - Allowed voters to register to vote at the same time as receiving driver license services (known as "Motor-Voter" part of the law)
 - Designated governmental or public offices/agencies to offer voter registration opportunities (VRAs)

Help America Vote Act (HAVA)

(52 U.S.C. § 20901-21145)



Enacted in 2002:

- Replaced outdated voting machines
- Introduced provisional ballot voting
- Required states to create statewide voter registration systems

Motor-Voter is a Partnership

Department of State

 Florida Voter Registration System (FVRS)

County Tax Collector
Office/DHSMV
examiner office

 Frontline staff for electronic intake on voter registration

Department of Highway Safety & Motor Vehicles

- Driver license database
- Daily transfer of electronic voter registration information to FVRS

County Supervisor of Elections

 Sole authority to register and remove voters

Role of DHSMV & Tax Collector's Offices

Before 2010:

- Driver licensing/examiner offices serve as front office for driver license/ID cards and tags
- Responsible for implementing "Motor Voter" part of NVRA
- 2010 present:
 - County tax collector's offices serve as primary front office for driver license/ID cards and tags
 - Shift of frontline responsibility to apply "Motor Voter"
 - Few DHSMV offices remain

Motor-Voter Importance

DHSMV and Tax
 Collectors are critical parts of voter
 registration process

23 years of activity

| Year | DHSMV | All Apps | Percent |
|------|---------|-----------|---------|
| 1995 | 703,111 | 1,353,403 | 52% |
| 1996 | 645,905 | 1,794,749 | 36% |
| 1997 | 543,969 | 973,797 | 56% |
| 1998 | 555,051 | 1,143,802 | 49% |
| 1999 | 533,673 | 1,028,636 | 52% |
| 2000 | 614,272 | 1,797,672 | 34% |
| 2001 | 668,338 | 1,131,341 | 59% |
| 2002 | 724,275 | 1,517,693 | 48% |
| 2003 | 776,229 | 1,367,914 | 57% |
| 2004 | 844,622 | 2,844,444 | 30% |
| 2005 | 705,728 | 1,005,338 | 70% |
| 2006 | 424,865 | 650,742 | 65% |
| 2007 | 355,924 | 566,512 | 63% |
| 2008 | 352,156 | 922,666 | 38% |
| 2009 | 295,476 | 333,368 | 89% |
| 2010 | 271,167 | 472,023 | 58% |
| 2011 | 333,354 | 488,596 | 68% |
| 2012 | 382,556 | 979,776 | 39% |
| 2013 | 380,537 | 496,882 | 77% |
| 2014 | 407,873 | 604,148 | 68% |
| 2015 | 442,701 | 616,714 | 72% |
| 2016 | 454,053 | 1,070,575 | 42% |
| 2017 | 413,882 | 510,410 | 81% |



General Responsibilities

SECTION TWO

What is Required?

Each time someone

- Applies or renews driver license /state ID card
- Changes his or her residential address

Ask customer

- About registering to vote or update
- At minimum, change of address made to driver license will apply for registration

Inform customer

- Info will be sent to Supervisor of Elections
- Only certain information kept confidential which can only be used for voter registration

Additional duties

 Online (DHSMV's GoRenew) and mail out driver license renewals must incorporate voter registration form

Undue Voter Influence

§ 97.058 (8), F.S.



Do not say or do anything that discourages someone from registering to vote



Do not reveal any person's registration information for any purpose other than administration of voter registration



Do not influence or try to influence someone to pick a particular political party



Do not display any political party affiliation or party allegiance

Special Class of Applicants

- Pre-registrants
- Victims of domestic violence and stalking
- High-risk professionals

Special Class of Applicants: Pre-registrants (§ 97.041(1)(b), F.S)



- 16 and 17 year olds can pre-register:
 - Cannot vote until he or she turns 18 by that election
 - Pre-registrant status converts automatically in system on person's 18th birthday or by registration deadline (bookclosing) of the election in which he or she will turn 18
- Statutory right belongs <u>solely</u> to the pre-registrant:
 - Parental or guardian approval is not required
 - No parent or guardian can sign for the pre-registrant

Special Class of Applicants: Domestic Violence and Stalking Victims

- Self-identifies as Florida Attorney General's Address Confidentiality Program (ACP) participant and/or
- Provides 723 Truman Avenue, Tallahassee address which is an ACP protected general address or PO Box 6298, 7327, or 7297, Tallahassee as mailing address
- Listed in DAVID as address confidential program participant
- Do not intake voter registration
 - Special law and process apply for participants (§§ 741-401-.465, F.S.)
 - Refer the customer to county SOE for further information and assistance in registering or updating registration record

Special Class of Applicants: High Risk Professionals



(§ 119.071, F.S)

- Who are they? Law enforcement, correction officers, judges, quasi-judicial officers, state and U.S. attorneys, guardians ad litem, child abuse investigators, firefighters, human resource personnel, and others and includes spouses and children, etc.
- What information is protected?
 - Personal identification/location information (address, birthdate, phone number)
 - Spouses' and children's names
 - Duty to redact protected information from public access

Customer must still provide true address for proper assignment of precinct and ballot

Special Class of Applicants: High Risk Professionals (cont'd)

(§ 119.071, F.S)

When does protection apply?

- After written request submitted
- In each agency holding the information in its records
- Applies retroactively
- Department of State Form DOS-119 available on website: <u>dos.myflorida.com/media/696331/dos119-public-records-exemption-form.pdf</u>

How will it be done?

 For voter registration records, a "protected flag" is placed on the record in the statewide and local voter registration system



Electronic Application Intake System

SECTION THREE

Overview – In-office Intake

- Florida Driver License Issuance System (FDLIS):
 - Designed and maintained by DHSMV
 - Simultaneous driver license/ID card voter registration electronic intake process since 2006
- Offices have no direct or real-time access to voter registration database
- Batch information uploaded nightly to Department of State

Applicant Choice —

To be or not to be a voter?



- Right to register or update registration
 - Proceed with electronic intake of voter's information
 - Presumptive that the customer agrees to submit information for voter registration purposes
- Right to refuse before or during registration process:
 - Verbally opts-out
 - Refuses to provide signature affirming oath
- Action: Stop intake and record declination
 - ✓ Retain record for two (2) years
 - ✓ Records kept by DHSMV, not the tax collectors offices

New Voter or Registered Voter How do you know?

- "You don't know"
- Process customer based on what customer says:
 - Not Registered

 New registration
 - Registered
 Update to registration
- Voter registration status and information do not transfer from state to state

Electronic Intake –

Name and DOB

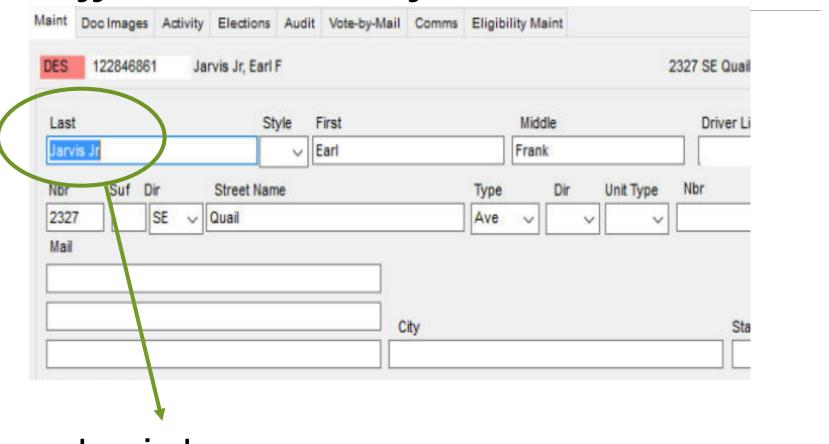
Enter name and date of birth in proper order:

- First, Middle, Last (Enter name on legal documentation such as passport, birth certificate, etc.)
- Date of Birth (Enter in order of MM/DD/YYYY month, day, year)

Consequences of data input errors:

- Wrong date of birth or misspelling could create a duplicate registration record
- Misspelling could cause someone to have to vote a provisional ballot because no record found:
 - ✓ Hernandes, Kathy versus Hernandez, Cathy
 - ✓ Date of birth: 7/17/1938 versus 7/17/1983
 - ✓ Suffix in last name field

Data entry error suffix in last name field



Jarvis Jr.

Electronic Intake –

Address Validation

Address entered twice:

- Driver license portion: Entered as single string
- Voter registration portion: Entered in segments
 manually parsed

Street validation program:

- Valid Street Address Master Index Supervisors of Elections compile
- DO NOT OVERRIDE invalid address until:
 - ✓ Review of customer's document with proof of residential address
 - ✓ Check for inverted, abbreviated, transposed or omitted letters, numbers, and street suffixes (e.g., Twenty Second versus 22nd or 22 or Tennessee versus Tenn)
 - ✓ Ask customer

Electronic Intake – Address Details

Residential Address:

- Physical presence at address person intends to be residence
- P.O. Box or business address should not be used as residential address

Special Cases of Residency:

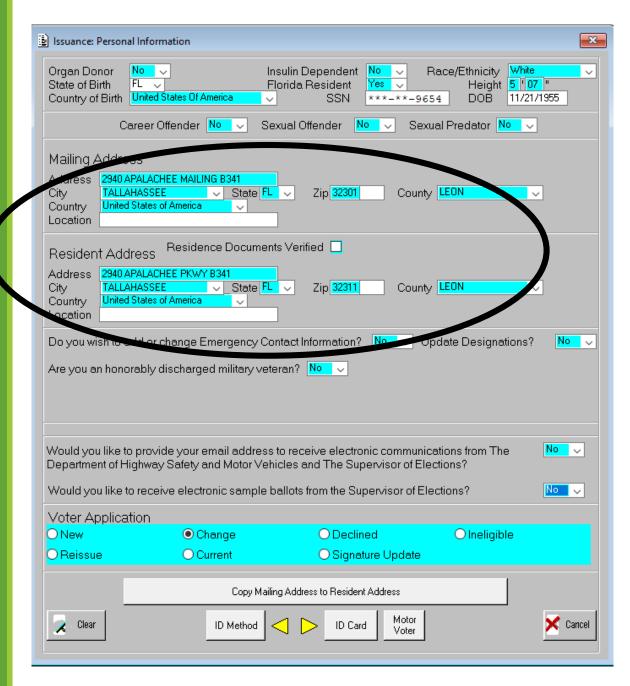
- Mobile Home, Houseboat, or Recreational Motor Home:
 - ✓ Address is where a person docks his/her residential riverboat or houseboat or motor home and/or receives mail regularly

Homeless:

- ✓ The address of the place where the person regularly receives mail
- ✓ General delivery address at a post office.
- ✓ Church address that agrees to accept mail on the person's behalf
- ✓ Address of a shelter that the person frequents

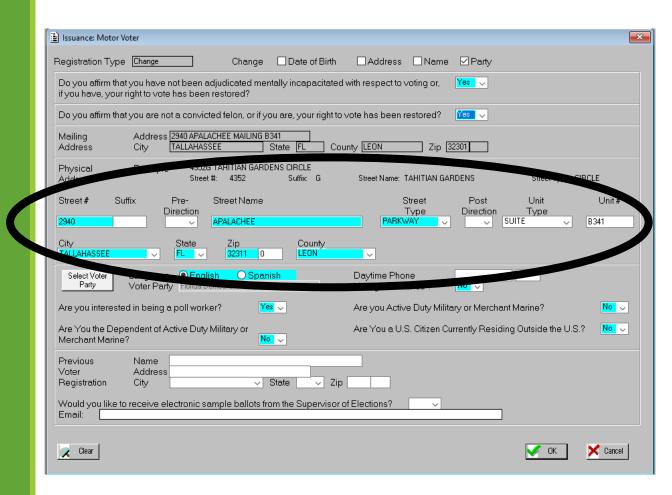
Electronic Intake – Driver License Address Screen

Single Address
String Entry



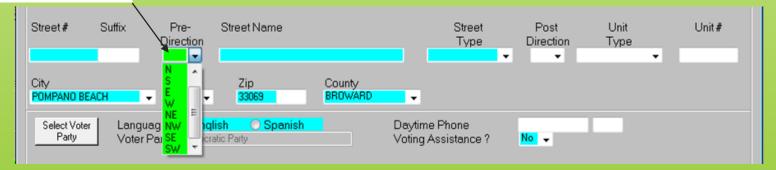
Electronic Intake – Voter Registration Address Screen

Manual parsing entry into each separate field

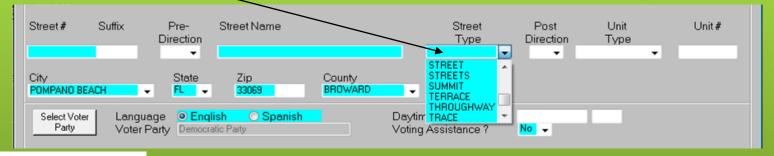


Motor Voter Address Drop Down Box

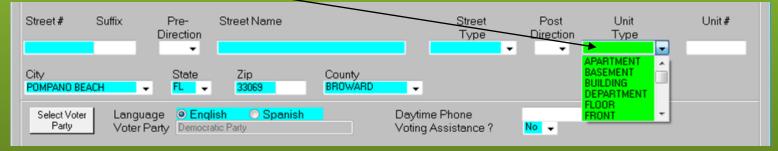
Pre-Direction



Street Type



Unit Type



Why Are Optional Fields Important?

- Political party selection Determines eligibility to vote in primary election
- Former name Reduces the creation of duplicate records
- Former out-of-state address Helps notify other states to cancel now-outdated registration of a new Florida voter
- Request for assistance at polls Enables a voter to get help at the polls without having to re-execute an oath for help
- Contact information Provides a means to reach the voter about his or her registration or ballot
- Want to be a poll worker Provides Supervisors with pool of potential temp staff for election cycles

Electronic Intake –

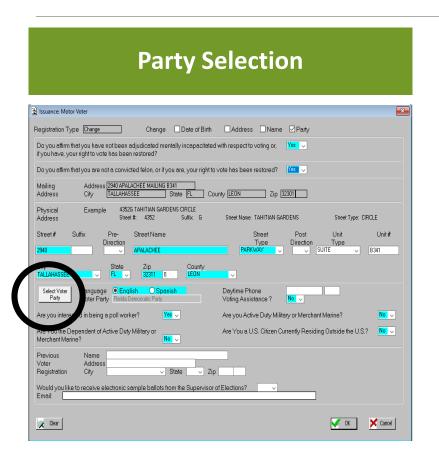
Political Party

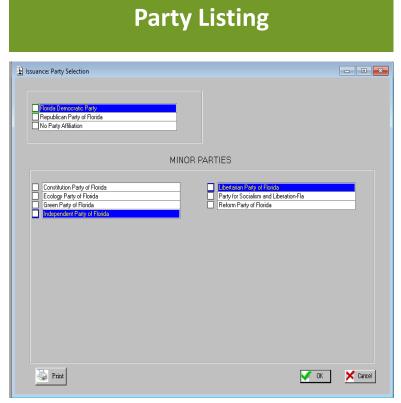
- Voter's options:
 - Two major parties:
 - ✓ Florida Democratic Party
 - ✓ Republican Party of Florida
 - Seven minor parties
 - No party affiliation
- List of registered political parties:
 - Built into system's pull down menu (next slide)
 - Division of Elections' website:

dos.myflorida.com/elections/candidatescommittees/political-parties/

- Current voter requests party change:
 - "SELECT VOTER PARTY" button

Menu Screen for Political Party Change





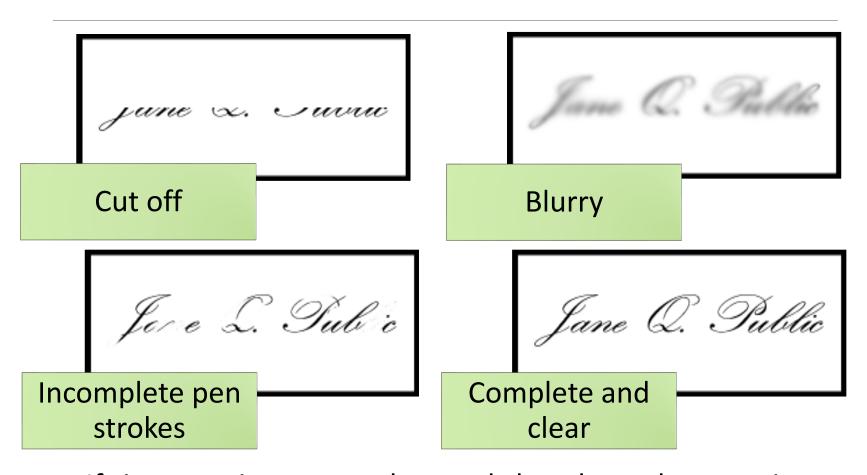
Electronic Intake –

Signature



- Signature image captured at front end of process
- IMPORTANT: Electronic DL/ID card signature = voter registration signature
- Signature on voter record used to verify signature on:
 - Vote-by-mail ballot (VMB)
 - Provisional ballot
 - Petition for candidate qualifying
 - Petition to remove municipal or charter county officer
 - Citizen initiative petition for constitutional amendment or public measure

Signature Image Examples



If signature is not complete and clear, have them re-sign

Signature Image Examples (cont'd)

Signature changes over time

CEnd Yates Teen Signature

30-something Signature

Image captured Signature outside box

Signature image clipped

Warning: Voided Voter Applications



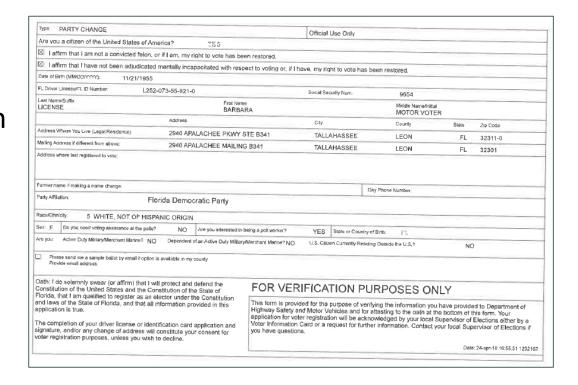
- Voiding, cancelling, or interrupting a DL/ID card transaction does the same to the voter registration information
- You must re-enter voter registration when you re-enter DL/ID card information
- Failure to re-enter voter registration means no voter registration information is captured or transmitted

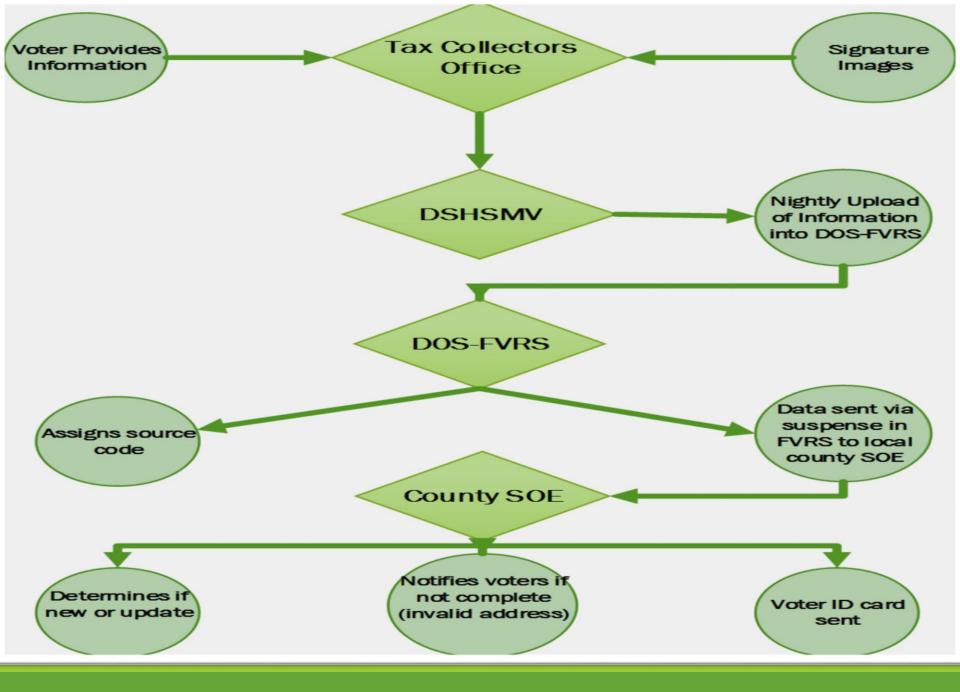
Electronic Intake – Wrap-up

- Print out inputted voter application information for applicant:
 - Applicant keeps print-out as receipt (see next slide)
- Allow person time to review and verify data entered
- Accept electronic intake only after person verifies data entered
- Tell the person to contact Supervisor of Elections within two (2) weeks if voter registration card not received

Voter Registration Receipt

The customer can opt to receive an email confirmation of the voter registration form which will be sent in a PDF format.







Processing Paper Applications

SECTION FOUR

Types of Voter Application Forms

All should be accepted

Are you a citizen of the United States of America? This space for office use only. **Voter Registration and** All you be 18 years old on or before election day? fyou checked "No" in response to either of these qu **Absentee Ballot Request** their families, and citizens residing outside the Unite ease see state-specific instructions for rules regarding eligibility to register prior to age 18,9 States. It is used to register to vote, request an Federal Post Card Application (FPCA) absentee ballot, and update your contact inform Mrs. Miss Last Name See your State's instructions at FVAP.gov Middle Name(s) Print clearly in blue or black ink 1. Who are you? Pick one. Home Address Apt. or Lot # City/Town I request an absentee Than an activated National Chard member in State orders. If an a U.S. citizen living today count is a state orders. If an a U.S. citizen living today count is a state order in the country of the coun National Mail-In Middle name Social Security Number Application 2. What is your address in the U.S. State or ter **Application** Street address Información en español: Sirvaso llarrea a la oficina del sapervisor de elepciones de sa conducto si le inferesa obtener este formularia en espaín only super-more or execution of the property o orbon of the Common or Eventures, seeming pathereses with on phase of crists boots. Deadline to Register: The describes to registe to under 20 between the believe uny election. You care applicit to provide the common of the c pt least 15 years old (you may pre-registe but carnot vale until you are 15). Your Vater browntoon Lettri ett op meest 50 ynd crop ynd am regionered. Identification (IO) Requirements' New upstands mad provide a usuned und node "builde driven's licemen aurriage (FICE) op Publication (IO) and IO) the last for data of your disease and IO) a If you do not meet any <u>ONE</u> of these requirements, your not eligible to register. you have the residence on the your new registration time of desired and set determine of You Arthur, the State of Special (IV requirements if you are regularly you will have receive right of Flooding all bearing severe processors and the section of the your appropriation of an a label time before you will be you for a contract. The processors are not the softening with your appropriation of the side of the section you can are and solid conceptable (20-CD). Descaped, due to the section you can are and solid conceptable (20-CD). Descaped, due to the section of the section Questions? ontact the Supervisor of Elections in your county: Visit the Florica Division of Elections' website at http://www.dion.doc.state.fl.as. table ID, entended context in view and advantage and a support of the property inconsistent Researd, as an examenty sixty postures that U.D. but relativistics register to even in Fastali. Mystellar Refus (Refusion: Floods is a footborn of primary velocities of this in primary velocities (as in primary velocities), as primary velocities, registered velocities (as in primary velocities), all registered registered analysis consistents in a persional reconsistent in consistent velocities (as in primary velocities) and primary velocities of primary allidates; can vest our only locate compositions of primary allidates; can vest our only locate compositions of primary allidates; can vest our only locate primary persions of primary allidates; can vest our only locate primary persions and primary velocities (as a primary velocities). The primary velocities of primary Alaska, Arizona, Puerto Rico, Vermont, and Virginia. (Ex. Proof of residency, employer, etc.) your voter information. See the Voting Assistance Guide at FVAP.gov. tace/Ethnicity: It is optional to list your mon or othnicity Numbered rows 1 through 7 and 12 must be completed for a new registration. Florida Voter Registration Application The downloadable/printable online form is available at: This is: New Registration Record Update/Change (e.g., Address, Party Affiliation, Name, Signature) Request to Replace Voter Information Card istitute grounds for conviction of perjury. of age (or will be by the day of the election), eligible to vote in the requested jurisdiction, and ☐ Laffirm that Lam not a convicted felon, or if Lam, my right to vote has been restored we been reinstated; and lot, or voting in any other jurisdiction in the United States, except the jurisdiction cited in this voting form or, if I have, my right to vote has been rest Last 4 digits of Social | I have rida Driver License (FL DL) or Florida identification (FL ID) Card Number number Address Where You Live (legal residence no P.O. Box) ddress Where You Were Last Registered to Vote □M □F ☐ Email me SAMPLE BALLOTS if option is available in my county See Public Record Notice above) My email address is: Race/Ethnicity (Check only one) Check only one. If left blank, you will American Indian/Alaskan Native I am supposed your proper services or liverchant land would be stand or liverchant land or liverchant ☐ Asian/Pacific islander ☐ Florida Democratic Party Black, not of Hispanic Origin Republican Party of Florida ☐ Hispanic ☐ White, not of Hispanic Origin Minor party (print party name): ☐ Multi-racial Other: Registration Application

Voter Registration Application

Before completing this form, review the General, Application, and State specific instructions.

Processing Paper Applications

• If received by mail:

 Keep postmarked envelope with application (even if postmark is unclear or there is no postmark)

If received in-person:

- Stamp date of receipt on application
- Review application required & optional fields before the person leaves
- Transmit paper application to local county SOE office within 5 calendar days

Importance of Postmark and Date Stamp



- For mailed applications:
 - Date of postmark will become voter's registration date
 - If no postmark or postmark is unclear, date application received will become voter's registration date (except if received within 5 days of registration deadline, the deadline becomes the voter's registration date)
- For in person delivered applications, date of receipt will become voter's registration date

Keep Blank Paper Voter Registration Applications Available

Keep stocked

- In plain view easily accessible (office entrance way and work station)
- English and Spanish versions
- For pick-up and take out and/or fill-in and drop off
- As back-up in case electronic intake system is down

Assistance

- Provide same level of help as you would for electronic intake process
- Remind person to review (especially required fields) and sign application

How to Obtain Blank Paper Voter Registration Applications

- Download/print from Division of Elections' website and copy them at your office - Statewide Form (English/Spanish)
- Order forms from the Division of Elections:

Katrina.Ferguson@DOS.MyFlorida.com

- o Include:
 - ✓ Name of the person receiving the shipment
 - ✓ Mailing address (cannot be a post office box)
 - ✓ Contact telephone number
 - ✓ Number of English and Spanish applications needed
- Obtain forms from local County Supervisor of Elections Office

Non-Compliance

SECTION FIVE

Non-Compliance with NVRA - Action

Who:

 Any person who alleges violation of voter registration or removal process under NVRA or Florida Election Code can file a complaint against DOS, SOE, DHSMV / Tax Collector, or a Voter Registration Agency

How:

NVRA complaint filed with the Department of State:

<u>dos.myflorida.com/elections/forms-publications/forms/complaint-forms/</u>

Non-Compliance with NVRA - Remedy

- Award of attorney fees and other sanctions
- Declaratory and injunctive relief by U.S. Attorney General/Department of Justice
- Criminal penalty for knowing and willful violations
- Maximum 5-year prison for intentional threats, intimidation, or undue influence as to a person's ability to register or to vote, or for fraud in voter registration application process

Key Dates and Contact Information

SECTION SIX

Important Dates - 2018 Election Cycle

Voter Registration Deadlines (29 days before election)

- Primary Election: July 30, 2018
- General Election: October 9, 2018

Election Dates

- Primary Election: August 28, 2018
- General Election: November 6, 2018

Check with your County SOE for dates regarding local and municipal elections – year round

Online Voter Registration System

- To submit electronically an online application with a confirmation receipt, or
- To print a statewide voter registration application with inputted voter registration information for signature and delivery to the Supervisor of Elections



Contact Information

Division of Elections

- Katrina Ferguson, State-designated NVRA Coordinator
- 850-245-6237
- Katrina.Ferguson@DOS.MyFlorida.com

DHSMV

- Motorist Services Support
- Sharon Watson, Program Manager
- 850-617-2904
- SharonWatson@flhsmv.gov

Local County SOE

- Supervisor of Elections
- Contact information online at Division of Elections' website
- <u>dos.myflorida.com/elections/contacts/supervis</u> or-of-elections



FLORIDA DEPARTMENT of STATE

For more information, visit us online at: dos.myflorida.com/elections/