

Table 10 - Visits, Reference, Interlibrary Loans

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Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	
Miami-Dade Public Library System	2,405,741	4,617,844	1,810,199	1,908	1,812,107	500	934		Yes
Broward County Libraries Division	1,706,972	7,169,880	1,772,130	6,371	1,778,501	7,738	19,978		Yes
Hillsborough County Public Library Cooperative	1,408,864	3,881,998	857,571	8,982	866,553	2,043	3,100		Yes
Orange County Library System	1,300,773	3,375,981	1,407,874	7,615	1,415,489	NC	NC		Yes
Jacksonville Public Library	952,861	3,120,911	NC	NC	NC	6,730	3,916		No
Pinellas Public Library Cooperative, Inc.	946,677	9,106,450	572,034	7,738	579,772	13,803	4,810		Yes
Palm Beach County Library System	940,164	4,037,084	1,932,696	4,258	1,936,954	5,311	6,537		Yes
Polk County Library Cooperative	673,028	1,789,045	280,080	1,214	281,294	3,262	2,829		Yes
Lee County Library System	668,990	1,978,879	891,268	6,332	897,600	4,189	5,726		Yes
Brevard County Library System	583,563	2,381,274	947,508	339,972	1,287,480	15	2		Yes
Volusia County Public Library	531,062	1,994,536	640,468	1,614	642,082	900	125		Yes
Pasco County Public Library Cooperative	499,214	754,851	96,036	1,681	97,717	745	3,792		Yes
Seminole County Public Library System	418,613	1,515,346	828,291	847	829,138	0	0		Yes
Sarasota County Library System	417,442	1,695,098	270,574	12,907	283,481	0	0		Yes
Manatee County Public Library System	377,826	748,242	293,552	3,073	296,625	630	785		No
PAL Public Library Cooperative	377,326	1,442,461	359,263	1,283	360,546	3,770	9,174		Yes
Collier County Public Library	367,347	1,191,969	254,822	1,651	256,473	2,111	1,888		Yes
Marion County Public Library System	353,898	812,586	867,504	397	867,901	2,109	1,082		Yes
Osceola County Library System	352,496	949,212	290,688	926	291,614	290	1,323		Yes
Lake County Library System	321,878	1,504,797	176,424	1,947	178,371	0	0		Yes
West Florida Public Library	318,560	544,431	144,881	3,228	148,109	2,561	25,330		No
St. Lucie County Library System	302,432	658,754	199,261	1,208	200,469	832	967		No
Leon County Public Library System	292,332	911,058	249,158	3,963	253,121	7,408	5,209		No
Hialeah Public Libraries	238,906	132,403	151,543	18	151,561	87	3		Yes
St. Johns County Public Library System	238,742	887,299	502,299	8,035	510,334	1,174	1,891		Yes
Heartland Library Cooperative	219,463	496,271	44,650	7,814	52,464	2,006	1,258		Yes
Clay County Public Library System	212,034	NC	44,900	110	45,010	188	911		Yes
Okaloosa County Public Library Cooperative	197,335	477,614	147,079	1,181	148,260	1,241	1,120		No
Hernando County Public Library System	185,604	304,622	249,013	618	249,631	218	2,623		Yes
Northwest Regional Library System	185,412	402,383	34,057	2,527	36,584	1,408	1,529		No
Charlotte County Library System	177,987	551,973	109,281	150	109,431	1,330	1,315		Yes
Santa Rosa County Library System	174,887	269,334	101,000	0	101,000	NC	NC		No
Martin County Library System	155,556	721,892	40,893	2,203	43,096	702	2,254		Yes
Indian River County Library	151,825	524,901	105,103	2,332	107,435	947	778		No
Citrus County Library System	136,710	372,674	40,315	209	40,524	1,461	6,914		Yes
Sumter County Library System	124,935	358,682	11,933	742	12,675	634	3,399		Yes
Mandel Public Library of West Palm Beach	112,906	419,168	74,151	887	75,038	363	168		Yes
Flagler County Public Library	102,845	291,630	36,823	537	37,360	963	304		Yes
Boca Raton Public Library	93,417	513,965	280,400	0	280,400	1,704	314		No
Helen B. Hoffman Plantation Library	89,595	96,000	NC	NC	NC	NC	NC		No
Panhandle Public Library Cooperative System	85,661	172,185	41,709	1,743	43,452	1,191	878		Yes
Nassau County Public Library System	82,748	179,491	16,142	NC	16,142	862	1,232		Yes
Suwannee River Regional Library System	78,973	294,164	76,960	6,444	83,404	524	1,682		Yes
Boynton Beach City Library	76,756	190,125	46,105	40	46,145	991	37		Yes
Monroe County Public Library System	73,940	346,475	110,490	1,571	112,061	226	1,142		No
New River Public Library Cooperative	71,576	283,788	28,696	2,459	31,155	1,203	307		Yes

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Columbia County Public Library	69,721	192,353	NC	NC	NC	2,065	1,109	Yes
Walton County Public Library System	67,656	103,273	14,276	31	14,307	254	615	No
Delray Beach Public Library	66,580	356,801	53,949	274	54,223	372	459	Yes
Three Rivers Regional Library System	64,697	192,153	9,468	743	10,211	1,299	1,415	Yes
North Miami Public Library	63,517	123,558	25,679	NC	25,679	NC	NC	Yes
Wilderness Coast Public Libraries	56,322	212,030	19,373	339	19,712	1,423	1,972	Yes
Gadsden County Public Library System	47,828	98,401	3,204	0	3,204	445	506	No
North Miami Beach Public Library	45,612	274,231	92,928	NC	92,928	2	290	Yes
Ethel M. Gordon Oakland Park Library	45,276	36,635	NC	NC	NC	0	123	No
Altamonte Springs City Library	44,947	51,545	9,909	NC	9,909	NC	NC	No
Hendry County Library Cooperative	39,586	68,043	NC	NC	NC	434	215	No
Lake Worth Beach Public Library	38,257	48,000	4,632	42	4,674	43	97	Yes
Fort Myers Beach Public Library	38,212	175,380	805	NC	805	823	61	Yes
Riviera Beach Public Library	35,431	177,624	13,690	6	13,696	72	2	Yes
Parkland Library	32,742	NR	NR	NR	NR	NR	NR	NR
Winter Park Public Library	30,212	146,405	99,646	589	100,235	599	494	Yes
Washington County Public Library	25,129	56,161	1,517	320	1,837	0	0	No
Palm Springs Public Library	23,448	70,553	39,272	0	39,272	37	122	Yes
Lynn Haven Public Library	21,201	NR	NR	NR	NR	NR	NR	NR
Eustis Memorial Library	21,039	NR	NR	NR	NR	NR	NR	NR
Maitland Public Library	18,612	146,292	25,415	159	25,574	NC	NC	Yes
New Port Richey Public Library	15,863	130,980	25,386	43	25,429	276	1,026	Yes
Richard C. Sullivan Public Library	12,831	26,440	NC	NC	NC	300	363	Yes
North Palm Beach Public Library	12,596	86,884	12,600	NC	12,600	221	216	Yes
Lantana Public Library	11,397	NC	NC	NC	NC	0	0	Yes
Brockway Memorial Library	10,784	NR	NR	NR	NR	NR	NR	NR
Doreen Gauthier Lighthouse Point Library	10,560	34,526	NC	NC	NC	NC	NC	No
Citrus Springs Memorial Library	9,011	NR	NR	NR	NR	NR	NR	NR
Lake Park Public Library	8,829	272,600	2,120	60	2,180	365	406	Yes
Sanibel Public Library	6,701	117,624	8,948	250	9,198	157	1,132	Yes
Flagler Beach Library	4,666	NR	NR	NR	NR	NR	NR	NR
Indian Rocks Beach Library	4,430	NR	NR	NR	NR	NR	NR	NR
Highland Beach Library	3,654	NR	NR	NR	NR	NR	NR	NR
Apalachicola Municipal Library	2,363	16,480	383	0	383	0	0	Yes
Shalimar Public Library	817	NR	NR	NR	NR	NR	NR	NR
J. Turner Moore Memorial Library	425	NR	NR	NR	NR	NR	NR	NR
Florida Total FY 2017-18	20,796,824	67,684,698	17,899,024	461,591	18,360,615	93,557	138,189	Yes = 53 No = 19 NR = 10