

FLORIDA
DEPARTMENT
of STATE

Voter Registration Training Overview for Offices Issuing Driver Licenses

(Florida Department of Highway Safety and Motor Vehicles and Tax Collectors' Offices)

Secretary of State Cord Byrd

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Voter Registration History

SECTION ONE

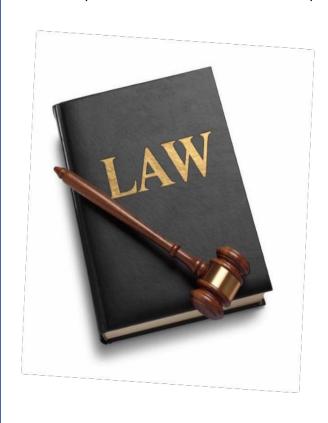
National Voter Registration Act (NVRA)

(52 U.S.C. § 20501 - 52 U.S.C. § 20511)

- Enacted in 1993:
 - State law version enacted in 1995 (Chapter 94-224, Laws of Florida; §. 97.057, Fla. Stat.)
- Introduced national procedures for voter registration including:
 - Allowed persons to register to vote and to receive driver license services at the same time ("Motor-Voter")
 - Designated governmental or public offices/agencies to offer voter registration opportunities (VRAs)

Help America Vote Act (HAVA)

(52 U.S.C. § 20901-21145)



Enacted in 2002:

- Replaced outdated voting machines
- Introduced provisional ballot voting
- Required states to create statewide voter registration systems

Role of DHSMV & Tax Collectors' Offices

Before 2010:

- Driver licensing/examiner offices serve as front office for driver license/ID cards and tags
- Responsible for implementing "Motor Voter" part of NVRA

■ 2010 - present:

- State and county tax collectors' offices serve as primary front offices for issuance of driver license/ID cards
- Shift of frontline responsibility for completing "Motor Voter"
- State DL offices still issue the large percentage of DL/ID issuances)

Motor-Voter is a Partnership

Department of State

Florida Voter Registration System (FVRS)

Department of Highway Safety & Motor Vehicles

- Driver and Vehicle Information Database (DAVID)
- Daily transfer of electronic voter registration data to FVRS

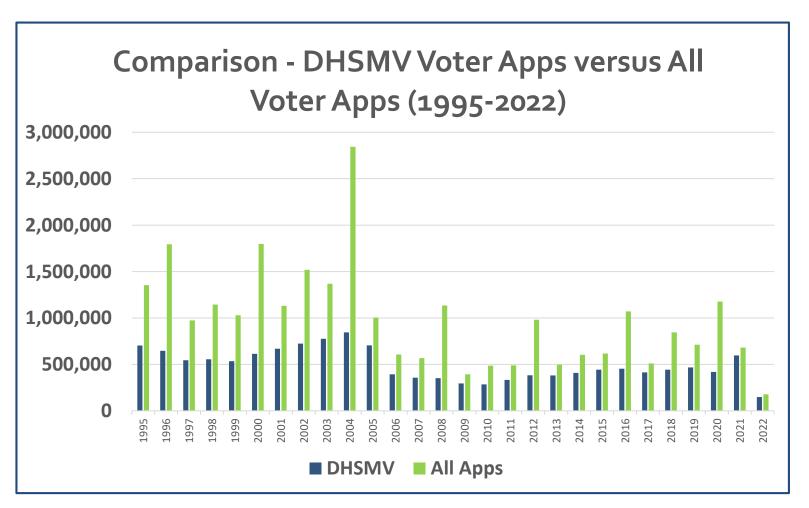
DHSMV Examiners/County Tax Collector Offices

Frontline electronic intake

County Supervisor of Elections

Role to register eligible voters and remove ineligible voters

Motor – Voter Role Importance





General Responsibilities

SECTION TWO

What is Required?

Each time someone

Applies for DL/State ID

Renews for DL/State ID

Changes address

Ask customer

Do you want to opt out of submitting information for voter registration (new or update)?

Inform customer

Information will be sent to Supervisor of Elections

Certain information kept confidential

Additional duties

DHSMV's GoRenew

DHSMV Mail-In Renewal

Undue Voter Influence



Do not say or do anything that discourages someone from registering to vote



Do not reveal any person's registration information for any purpose other than administration of voter registration



Do not influence or try to influence someone to pick a particular political party



Do not display any political party affiliation or party allegiance

Special Class of Applicants

- Pre-registrants
- Victims of domestic violence and stalking
- High-risk professionals

Special Class of Applicants:

Pre-registrants (§ 97.041(1)(b), FS)

- 16 and 17 year olds can pre-register:
 - Cannot vote until he or she turns 18 by that election
 - Pre-registrant status converts automatically in system on person's 18th birthday or by registration deadline (book closing) of the election in which he or she will turn 18
- Statutory right to register belongs <u>solely</u> to the preregistrant:
 - Parental or guardian approval is not required
 - No parent or guardian can sign for the preregistrant



Special Class of Applicants: Domestic Violence and Stalking Victims

- Self-identifies as Florida Attorney General's Address Confidentiality Program (ACP) participant and/or
- Provides a RED FLAG Address
 - 723 Truman Avenue, Tallahassee
 - PO Box 6298, 7327, or 7297 with Tallahassee as mailing address
- Listed in DAVID as address confidential program participant
- Do not intake voter registration
 - Special law and process apply for participants (§§ 741.401-.465, F.S.)
 - Refer the customer to county SOE for further information and assistance in registering or updating registration record

Special Class of Applicants: High Risk Professionals

(§ 119.071, F.S.)

- Who are they? Law enforcement, correction officers, judges, quasi-judicial officers, state and U.S. attorneys, guardians ad litem, child abuse investigators, firefighters, human resource personnel, and others and includes spouses and children, etc.
- What information is protected?
 - Personal identification/location information (address, birthdate, phone number)
 - Spouses' and children's names
 - Duty to redact protected information from public access

Customer must still provide true address for proper assignment of precinct and ballot

Special Class of Applicants: High Risk Professionals (cont'd)

(§ 119.071, F.S.)

When does protection apply?

- After written request submitted
- In each agency holding the information in its records
- Applies retroactively
- Department of State Form DOS-119 available on website: <u>dos.myflorida.com/media/695951/dos119.pdf</u>

How will it be done?

 For voter registration records, a "protected flag" is placed on the record in the statewide and local voter registration system



Electronic Application Intake System

SECTION THREE

Overview

- Florida Driver License Issuance System (FDLIS) replaced with the ORION Driver License Issuance Motor Voter Application Process:
 - Designed and maintained by DHSMV
 - Simultaneous driver license/ID card voter registration electronic intake process since 2006
- HSMV database does not integrate or directly link with Florida Voter Registration System
- Nightly batch file upload of voter registration information FVRS

Applicant Choice —

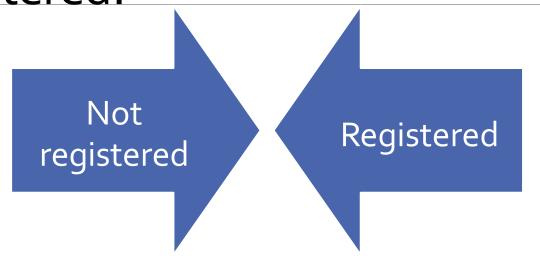
To be or not to be a voter?



Right to register or update registration:

- Proceed with electronic intake of voter's information
- Presumptive that the customer agrees to submit information for voter registration purposes
- Right to refuse before or during registration process:
 - Verbally opts-out
 - Refuses to provide signature affirming oath
- Action: Stop intake and record declination:
 - Retain record for two (2) years by DHSMV
 - Records kept by DHSMV, not the tax
 - collectors' offices

How do you know if person is already registered?



- "You don't know"
- Go by what customer says Supervisor of Elections will process accordingly based on search of FVRS

Note: Many people think voter registration transfers from state to state – IT DOES NOT

Name and DOB

Enter name and date of birth in proper order:

- First, Middle, Last (Enter name as indicated on legal documentation such as passport, birth certificate, etc.)
- Date of Birth (Enter in order of MM/DD/YYYY – month, day, year)

Name and DOB

Consequences of data input errors:

- Wrong date of birth or misspelling could create a duplicate registration record
- Misspelling could cause someone to have to vote a provisional ballot because no record found:
 - ✓ Hernandes, Kathy versus Hernandez, Cathy
 - ✓ Date of birth: 7/17/1938 versus 7/17/1983
 - ✓ Suffix in last name field

Address Validation

Address entered twice:

- Driver license portion: Entered as single string
- Voter registration portion: Entered in segments– manually parsed

Street validation program:

- Valid Street Address Master Index –
 Supervisors of Elections compile
- DO NOT OVERRIDE invalid address until:
 - ✓ Review of customer's document with proof of residential address
 - ✓ Check for inverted, abbreviated, transposed or omitted letters, numbers, and street suffixes (e.g., Twenty Second versus 22nd or 22, Tennessee versus Tenn)
 - ✓ Ask customer

Electronic Intake – Address Details

Residential Address:

- Physical presence at address person intends to reside
- P.O. Box or business address should not be used as residential address

Special Cases of Residency:

- Mobile Home, Houseboat, or Recreational Motor Home:
 - ✓ Address is where a person docks his/her residential riverboat or houseboat or motor home and/or receives mail regularly

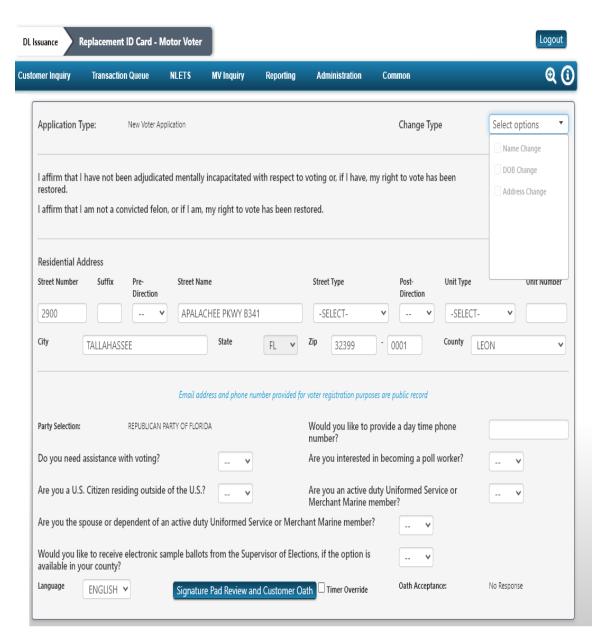
Homeless:

- ✓ The address of the place where the person regularly receives mail
- ✓ General delivery address at a post office
- ✓ Church address that agrees to accept mail on the person's behalf
- ✓ Address of a shelter that the person frequents

Motor Voter Customer Oath Signature Pad Display

Motor Voter application preview for issuance personnel to complete the remaining voter application questions. The issuance personnel will then select the "Signature Pad Review and Customer Oath".

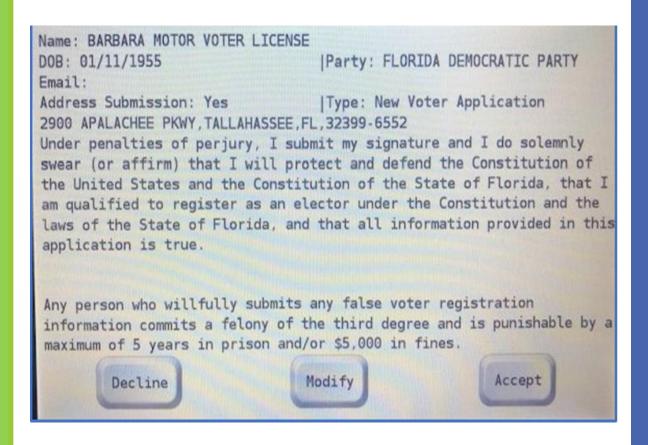
Motor Voter Customer Oath Signature Pad Display



Motor Voter Customer Oath Signature Pad Display Continued The customers entries and selections of voter application type, party affiliation, change of address submission agreement and oath will be sent to the signature pad for the customer to review. The customer will make one of the following selections:

- Decline
- Modify
- Accept

Motor Voter
Customer Oath
Signature Pad
Display



Why Are Optional Fields Still Important?

- Political party selection Might make the difference if voter can vote in primary election
- Former name Reduces multiple records or same voter
- Former out-of-state address Used to notify other states that person is now registered in Florida and cancel old registration

Why Are Optional Fields Still Important?

- Request for assistance at polls Alerts election staff that voter might need help at polls and can get help without having to fill out an oath
- Contact information Provides another way to reach voter about registration or ballot issue
- Want to be a poll worker Provides Supervisors with pool of potential temp staff for election cycles

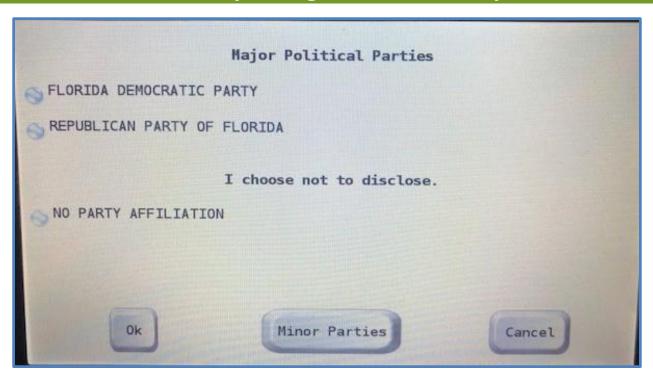
Political Party

- Voter's options:
 - o Two major parties:
 - ✓ Florida Democratic Party
 - ✓ Republican Party of Florida
 - Eight minor political parties
 - No party affiliation
- List of registered political parties:
 - Built into system's signature pad for selection by customer
 - O Division of Elections' website:

dos.myflorida.com/elections/candidatescommittees/political-parties

Signature Pad Screen for Political Party Selection

Party Listing and Selection By Customer



Signature



- Signature image captured at front end of process
- IMPORTANT: Electronic DL/ID card signature = voter registration signature
- Signature on voter record used to verify signature on:
 - Vote-by-mail ballot (VMB)
 - Provisional ballot
 - Petition for candidate qualifying
 - Petition to remove municipal or charter county officer
 - Citizen initiative petition for constitutional amendment or public measure

<u>Signature Image Examples</u> Cut off Blurry Tore L. Subic Incomplete pen Complete and strokes clear

If signature is not complete and clear, have them re-sign

Signature Image Examples (cont'd)

Signature changes over time

CEnd Yates

Cend Jane

Teen Signature

30-something Signature

Ryan Janes

Image captured

Signature image clipped

Signature outside box

Warning: Cancelling or Abandoning Voter Applications

- Cancelling, or abandoning a DL/ID card transaction does the same to the voter registration information
- You must re-enter voter registration when you re-process a DL/ID credential information
- Failure to re-enter voter registration means no voter registration information is captured or transmitted to the DOS

<u>Electronic Intake – Wrap-up</u>

- Print out inputted voter application information for applicant:
 - Applicant keeps print-out as receipt (see next slide)
- Allow person time to review and verify data entered
- Accept electronic intake only after person verifies data entered
- Tell the person to contact Supervisor of Elections within two (2) weeks if voter registration card not received

State and Tax Collector Offices Motor Voter Receipt for Customer

Type:		New Voter Application							
Are you a citizen of the United States of		•••	Florida Resident?	Ye	es				
I affirm that I am not a convicted felon, or if I am, my right to vote has been restored.									
I affirm that I have not been adjudicated mentally incapacitated with respect to voting or, if I have, my right to vote has been restored.									
Date of Birth (MM/DD/YYYY):		01/11/1955 Race/Ethnicity:		w	G	Gender:		F	
FL Oriver License/FL ID Number:		L252-073-55-511-0	73-55-511-0 Social Security Number:		***-**-1999 State or Country of		f Birth: FL		
Last Name/Suffix: LICEN		LICENSE							
First Name:		BARBARA							
Middle Name/Initial:		MOTOR VOTER							
Former Name, if name ch	anged:				Day Phone Number: Address Submiss			sion: Yes	
		Address		City			County	State	Zip Code
Residence Address:		2900 APALACHEE PKWY		TALLAHAS	ASSEE		LEON	FL	32399-6552
Mailing Address:		2900 APALACHEE PKWY		TALLAHAS	TALLAHASSEE		LEON	FL	32399
Previous Voting Address:									
Party Affiliation: DEM X Party Affiliation Sele				ected		Party Affil	iation Not Selected		
Do you need voting assistance at the polls? No Are you interested in being a poll worker? No									
Are you:									
Active Duty Military/Merchant Marine?									
Dependent of an Active Duty MilitaryiMerchant Marine?									
U.S. Citizen Currently Residing Outside the U.S.?									
Please send me a sample ballot by email if option is available in my county.									
Provided email address:									
Please keep your receipt until you have received your new voter registration card from the local Supervisor of Elections. This form is provided for the purpose of verifying the information you have provided to the Department of Highway Safety and Motor Vehicles and for attesting to the oath at the bottom of this form. Your application for voter registration will be acknowledged by your local Supervisor of Elections either by a Voter Information Card or a request for further information. Contact your local Supervisor of Elections if you have questions.				Oath: Under penalties of perjury. I submit my signature and I do solemnly swear (or affirm) that I will protect and defend the Constitution of the United States and the Constitution of the State of Florida, that I am qualified to register as an elector under the Constitution and the laws of the State of Florida, and that all information provided in this application is true. Any person who willfully submits any false voter registration information commits a felony of the third degree and is punishable by a maximum of 5 years in prison and/or \$5,000 in fines. Date: 10-Dec-20 04:51:47 PM - 240473086					
Date: 10-Dec-20 04:51:4/ PM - 2404/3006									

Tax Collectors' Offices Enter voter registration Capture DL Signature Upload data to DHSMV information **Image DHSMV** Upload nightly file batch to DOS-Compile data **FVRS DOS-FVRS** Assign source code Suspend to county SOE for processing **County SOE**

Determine whether new registration or update

Notify voter of disposition

If complete, issue voter information card

Tax Collector's Office

- Enter voter registration info
- Capture person's signature
- Update data to HSMV

HSMV

- Compile electronic data
- Upload nightly file to DOS-FVRS

DOS-FVRS

- Assign source code
- Suspend to county SOE for processing

County SOE

- Accept record as new or update
- If complete,, issue new voter information card. Otherwise send notice of disposition

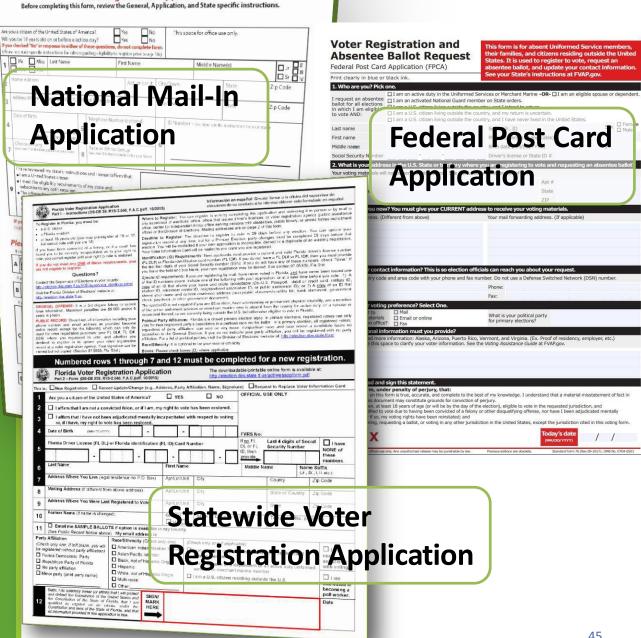


Processing Paper Applications

SECTION FOUR

Types of Paper Voter Application Forms

All should be accepted



Voter Registration Application

Processing Paper Applications

• If received by mail:

 Keep postmarked envelope with application (even if postmark is unclear or there is no postmark)

If received in-person:

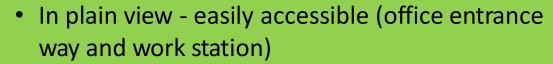
- Stamp date of receipt on application
- Review application required & optional fields before the person leaves
- Transmit paper application to local county SOE office within 5 calendar days

Importance of Postmark and Date Stamp

- For mailed applications:
 - Date of postmark will become voter's registration date
 - If no postmark or postmark is unclear, date application received will become voter's registration date (except if received within 5 days of registration deadline, the deadline becomes the voter's registration date)
- For in person delivered applications, date of receipt will become voter's registration date

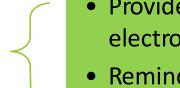
Keep Blank Paper Voter Registration Applications Available

Keep stocked



- English and Spanish versions
- For pick-up and take out and/or fill-in and drop off
- As back-up in case electronic intake system is down

Assistance



- Provide same level of help as you would for electronic intake process
- Remind person to review (especially required fields) and sign application

How to Obtain Blank Paper Voter Registration Applications

- Download/print from Division of Elections' website and copy them at your office- Statewide Form (English/Spanish)
- Order forms from the Division of Elections:

William.Payne@DOS.MyFlorida.com

- Include:
 - ✓ Name of the person receiving the shipment
 - ✓ Mailing address (cannot be a post office box)
 - ✓ Contact telephone number
 - ✓ Number of English and Spanish applications needed
- Obtain forms from local County Supervisor of Elections Office

Non-Compliance

SECTION FIVE

Non-Compliance with NVRA - Action

Who:

 Any person who alleges violation of voter registration or removal process under NVRA or Florida Election Code can file a complaint against DOS, SOE, DHSMV / Tax Collector, or a Voter Registration Agency

How:

NVRA complaint filed with the Department of State:

<u>dos.myflorida.com/elections/forms-</u> <u>publications/forms/complaint-forms</u>

Non-Compliance with NVRA - Remedy

- Award of attorney fees and other sanctions
- Declaratory and injunctive relief by U.S.
 Attorney General/Department of Justice
- Criminal penalty for knowing and willful violations
- Maximum 5-year prison for intentional threats, intimidation, or undue influence as to a person's ability to register or to vote, or for fraud in voter registration application process

Key Dates and Contact Information

SECTION SIX

Important Dates - 2022 Election Cycle

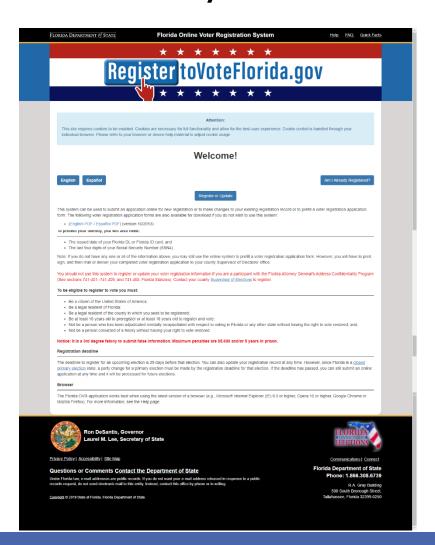
Primary General Election

August 23

November 8

Online Voter Registration System

- To submit electronic application with confirmation receipt
- To prefill and print populated application to sign and deliver in person or by mail to the county Supervisor of Elections office



Contact Information



Motorist Services Support

- Sharon Watson, Program Manager
- 850-617-2904
- SharonWatson@flhsmv.gov



Bureau of Voter Registration Services & Program Administration

- Toshia Brown, Chief, BVRS (HSMV verifications/Electronic Submissions)
- 850-245-6225
- Toshia.Brown@DOS.MyFlorida.com
- William Payne, Interim Coordinator for Application Orders
- 850-245-6121
- William.Payne@DOS.MyFlorida.com



Supervisor of Elections

 Contact information online at Division of Elections' website dos.myflorida.com/elections/contacts/supervisor-of-elections



FLORIDA DEPARTMENT of STATE

For more information, visit us online at:

dos.myflorida.com/elections