



## Frequently Asked Questions

### **Q: What is RegisterToVoteFlorida.gov?**

RegisterToVoteFlorida.gov is Florida's online voter registration. This website is a secure and convenient online option to register to vote or update a voter registration record. The website:

- Is available 24 hours a day, 7 days a week,
- Is ADA compliant and includes accessibility features for persons with disabilities,
- Is available in English and Spanish,
- Can be used with Internet access, from anywhere in the world.
- Is compatible with laptops, notebooks, tablets, Ipads, and other mobile devices.
- Can be used with standard (recommended latest versions of) internet browsers, including Mozilla Firefox, Google Chrome, Apple Safari, Microsoft Internet Explorer or Microsoft Edge

### **Q: Who Can Use RegisterToVoteFlorida.gov?**

Any Florida resident who is eligible to register or is already registered can use RegisterToVoteFlorida.gov. The requirements to register to vote in Florida are on the main landing page. For more information about registration, visit [Registering to Vote or Updating Your Information](#).

### **Q: How Does Someone Use RegisterToVoteFlorida.gov?**

RegisterToVoteFlorida.Gov is simple, quick, and easy to use. Follow the on-screen directions to:

- To submit an online voter registration application to register to vote or to update a registration record, or
- To prefill a voter registration application form that you can print, sign, and deliver to your county Supervisor of Elections.

### **Q: Do I have to use RegisterToVoteFlorida.gov to register to vote?**

No. There are other ways to register to vote. You can apply to register as follows:

- Any Supervisor of Elections' office (by mail or in-person),
- A Florida driver license office,
- A tax collector's office that issues Florida driver licenses or Florida identification cards,
- The Florida Department of Highway Safety and Motor Vehicle's online website for renewing a driver license or Florida identification card,
- Any a voter registration agency such as a public assistance office, or
- A public library.

**Q: What do I need to be able to submit an online voter registration application?**

You will need on hand your most current and valid Florida driver license or a current Florida ID card, and the last four digits of your social security number. You will also need the issued date that is on your Florida driver license or Florida ID card. If you do not have the required information, you can still use the website to prefill an application form. You will then need to print, sign and deliver it by mail or in-person to your county Supervisor of Elections office.

**Q: Why do I need a current Florida driver license or Florida ID card, the issued date for the card, and the last four digits of my social security number to register online?**

The online system requires these added layers of security to verify your identity and protect your record against someone trying to use your identity to submit a voter registration application online.

**Q: What do I do if the system has problems verifying my information?**

The online system requires that you enter your name and other requested information EXACTLY as it appears on your most current and valid Florida driver license or Florida ID card. If you do not, the information cannot be verified and you will not be able to submit an online application. For example, if you go by Bob Jackson Smith but your driver license says Robert J. Smith, you must enter the information as it appears on the card, that is, Robert J. Smith. If you still experience issues, please contact our Voter Assistance Hotline at the number listed at the bottom of this document. Alternatively, you may use the system to complete and print the form for signature and deliver in person or by mail to any county Supervisor of Elections' office.

**Q: Is it safe to use online voter registration? How is my information protected?**

Registering to vote online through RegisterToVoteFlorida.gov is secure. Built-in security features in the system include a state-of-the-art firewall, data encryption, captcha boxes, session time-out after inactivity and the use of multi-screens. The RegisterToVoteFlorida.gov website does not store any of your voter registration information. Certain information like your Florida driver license or Florida identification card, the issued date and social security number also help to verify your identity in real-time. It also ensures that you and only you are able to submit a new registration or update your existing record.

**Q: What if I do not have a valid Florida driver license, Florida identification card or a social security number?**

You can still use the website to prefill your application but you will have to print, sign and deliver it by mail or in-person to your county Supervisor of Elections office. You will not be able to submit an application electronically.

**Q: What if I do not want to submit my voter registration application online?**

You do not have to. You can still use the website to fill out your application, print, sign and deliver it by mail or in-person to your county Supervisor of Elections office. The RegisterToVoteFlorida.gov website does not store any of your voter registration information.

**Q: Am I automatically registered to vote when I submit the online application?**

Once your application is submitted online, your local Supervisor of Elections must do a final review of your online application. If the application is deemed complete, the county Supervisor of Elections office will issue you a voter information card.

**Q: Will I get a confirmation that the application was successfully submitted?**

Yes. Once your application is submitted online, you will be directed to a confirmation page immediately. You can print the page for your records.

**Q: Is it faster to use online voter registration than a traditional paper application?**

The online system is available 24 hours a day, seven days a week. If identity is verified in real-time, online applications are submitted immediately.

**Q: How long will it take to get my new voter registration card?**

If the application is deemed complete, the county Supervisor of Elections office will issue a voter information card within five days of receipt.

**Q: What is the deadline to register when submitting an application online?**

To vote in an upcoming election in your jurisdiction, you have to submit an application 29 days before the election. With the RegisterToVoteFlorida.gov website, you have until 11:59 p.m. (Eastern Time) to submit an electronic application before the deadline. Even if an application is submitted after the deadline, it will be processed for the next election. Party changes submitted after a deadline for a primary election will not take effect for that election.

**Q: Is RegisterToVoteFlorida.gov available in other languages?**

RegisterToVoteFlorida.gov is available also in Spanish. On the main webpage, click on the button 'español' to convert the website to Spanish text.

**Q: Is RegisterToVoteFlorida.gov accessible to persons with disabilities?**

Yes. RegisterToVoteFlorida.gov is certified as accessible to persons with disabilities.

**Q: If I have problems using the online system, who should I contact?**

If you have technical problems using the online system, please see our Technical Help page the RegisterToVoteFlorida.gov.

For technical issues, refer to our Tech Help link, or for questions not addressed above, email [OVRSupport@dos.myflorida.com](mailto:OVRSupport@dos.myflorida.com) or call the Voter Assistance Hotline as follows:

- ☎ Phone Number: 1.866.308.6739
- Hours: Monday - Friday 8:00 AM - 5:00 PM (Eastern Time) with extended hours for statewide elections.
- If you are hearing or speech impaired, please use the Florida Relay Service, 7-1-1 to contact the Division of Elections. For more information visit the [Florida Relay Service](#).