

Table 10 - Visits, Reference, Interlibrary Loan - FY 2019-20

Service area population data is from *Florida Estimates of Population*, published by the University of Florida, Bureau of Economic and Business Research. All other data is supplied to the Division of Library and Information Services by public libraries.

NC-Not Counted, NR-Not Reported NA-Not Applicable

Service Population Over 750,001										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Miami-Dade Public Library System	2,454,190	2,877,908	1,978,287	3,694	1,981,981	672	631	Yes	Annual Count	Annual Count
Broward County Libraries Division	1,932,212	3,367,298	970,518	13,797	984,315	6,511	11,350	Yes	Annual Count	Annual Count
Hillsborough County Public Library Cooperative	1,478,759	1,740,993	231,595	15,262	246,857	410	1,290	Yes	Annual Estimate*	Annual Estimate*
Orange County Library System	1,415,260	1,913,796	695,956	4,765	700,721	NC	NC	Yes	Annual Count	Annual Count
Jacksonville Public Library	982,080	1,530,042	NC	NC	NC	1,919	1,172	No	Annual Count	NR
Palm Beach County Library System	962,505	2,366,605	934,407	2,853	937,260	3,288	4,513	Yes	Annual Count	Annual Count
Pinellas Public Library Cooperative Inc.	960,262	2,580,498	445,655	21,075	466,730	30,856	12,049	Yes	Annual Count	Annual Estimate*
Lee County Library System	750,493	1,215,915	536,899	28,152	565,051	1,994	2,882	Yes	Annual Count	Annual Estimate*
Service Population 100,001 - 750,000										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Polk County Library Cooperative	715,090	953,235	112,431	3,601	116,032	1,840	1,353	Yes	Annual Count	Annual Estimate*
Brevard County Library System	606,671	1,421,438	622,806	28,107	650,913	21	21	Yes	Annual Count	Annual Count
Volusia County Public Library	551,588	1,164,259	372,619	2,930	375,549	450	62	Yes	Annual Count	Annual Count
Pasco County Public Library Cooperative	542,795	393,074	60,442	2,074	62,516	732	1,491	Yes	Annual Count	Annual Count
Seminole County Public Library System	476,727	913,483	610,531	5,282	615,813	0	0	Yes	Annual Count	Annual Count
Sarasota County Library System	438,816	1,081,404	227,370	21,995	249,365	1,032	1,070	Yes	Annual Count	Annual Estimate*
Manatee County Public Library System	398,503	418,681	171,986	4,467	176,453	1,686	1,052	Yes	Annual Count	Annual Estimate*
Collier County Public Library	387,450	740,100	181,188	2,121	183,309	1,424	1,163	Yes	Annual Count	Annual Count
Osceola County Library System	387,055	539,212	187,779	2,134	189,913	242	1,146	Yes	Annual Count	Annual Count
PAL Public Library Cooperative	387,010	663,438	148,235	4,950	153,185	2,013	3,824	Yes	Annual Count	Annual Estimate*
Marion County Public Library System	368,135	208,591	890,895	5,579	896,474	729	138	Yes	Annual Estimate*	Annual Estimate*
Lake County Library System	366,742	901,904	277,449	2,959	280,408	250	78	Yes	Annual Count	Annual Estimate*
West Florida Public Library	323,714	342,756	124,404	1,826	126,230	1,299	1,974	No	Annual Count	Annual Count
St. Lucie County Library System	322,265	355,369	141,431	2,394	143,825	347	377	No	Annual Count	Annual Count
Leon County Public Library System	299,484	529,746	166,972	3,796	170,768	3,589	3,365	No	Annual Count	Annual Count
St. Johns County Public Library System	261,900	473,893	222,365	1,783	224,148	789	1,128	Yes	Annual Count	Annual Count
Hialeah Public Libraries	239,956	62,761	43,971	101	44,072	0	0	Yes	Annual Count	Annual Count
Heartland Library Cooperative	225,080	296,404	18,564	9,477	28,041	739	538	Yes	Annual Count	Annual Count
Clay County Public Library System	219,575	NC	NC	NC	NC	199	630	Yes	NR	Annual Count
Okaloosa County Public Library Cooperative	203,951	278,363	36,692	576	37,268	684	1,023	No	Annual Estimate*	Annual Estimate*
Northwest Regional Library System	197,709	167,286	27,404	1,527	28,931	1,017	655	No	Annual Count	Annual Count
Hernando County Public Library System	192,186	185,247	38,584	457	39,041	231	988	Yes	Annual Count	Annual Estimate*
Charlotte County Library System	187,904	246,697	59,386	216	59,602	575	1,108	Yes	Annual Count	Annual Estimate*
Santa Rosa County Library System	184,653	159,163	67,000	NC	67,000	253	94	No	Annual Count	Annual Estimate*
Martin County Library System	161,301	341,999	27,592	946	28,538	506	850	Yes	Annual Count	Annual Estimate*
Indian River County Library	158,834	252,927	54,835	2,964	57,799	649	547	No	Annual Count	Annual Count
Citrus County Library System	149,383	253,163	11,704	82	11,786	1,351	2,210	Yes	Annual Count	Annual Count
Sumter County Library System	141,422	270,176	20,386	607	20,993	174	2,879	Yes	NR	NR
Mandel Public Library of West Palm Beach	116,781	185,418	32,946	1,682	34,628	338	162	Yes	Annual Count	Annual Count
Flagler County Public Library	114,173	184,256	20,962	542	21,504	418	254	Yes	Annual Count	Annual Count
Service Population 25,001 - 100,000										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Boca Raton Public Library	95,139	232,415	29,223	0	29,223	1,293	125	No	Annual Count	Annual Count
Helen B. Hoffman Plantation Library	90,802	85,000	NC	NA	NA	0	1	No	NR	NR
Nassau County Public Library System	89,258	85,394	9,039	129	9,168	389	646	Yes	Annual Count	Annual Count
Panhandle Public Library Cooperative System	81,077	89,014	36,660	2,254	38,914	547	616	Yes	Annual Count	Annual Count
Suwannee River Regional Library System	78,987	178,152	34,476	1,664	36,140	305	890	Yes	Annual Estimate*	Annual Estimate*
Boynton Beach City Library	78,495	50,160	5,414	25	5,439	689	20	Yes	Annual Count	Annual Count
Monroe County Public Library System	77,823	290,592	68,345	2,204	70,549	178	507	Yes	Annual Count	Annual Count
Walton County Public Library System	74,724	88,697	6,072	482	6,554	704	639	No	Annual Count	Annual Count
New River Public Library Cooperative	72,667	181,077	23,220	2,961	26,181	317	207	Yes	Annual Count	Annual Count
Columbia County Public Library	70,617	116,599	NC	NC	NC	379	668	Yes	Annual Count	Annual Count
Delray Beach Public Library	67,168	250,929	44,555	1,849	46,404	287	357	Yes	Annual Count	Annual Count
Three Rivers Regional Library System	66,058	92,156	7,089	2,688	9,777	1,144	1,112	Yes	Annual Count	Annual Count
North Miami Public Library	65,089	60,382	15,511	NC	15,511	NC	NC	Yes	Annual Count	Annual Count
Wilderness Coast Public Libraries	60,239	91,793	11,763	354	12,117	864	898	Yes	Annual Estimate*	Annual Estimate*
North Miami Beach Public Library	47,722	156,875	42,170	1,885	44,055	2	0	Yes	Annual Estimate*	Annual Count
Gadsden County Public Library System	46,226	42,464	NC	NC	NC	NC	NC	No	Annual Estimate*	Annual Estimate*
Ethel M. Gordon Oakland Park Library	45,709	13,982	NC	NC	NC	0	15	No	Annual Count	Annual Estimate*
Altamonte Springs City Library	45,304	29,361	6,163	NC	6,163	NC	NC	No	Annual Count	Annual Count
Hendry County Library Cooperative	40,953	33,215	NC	NC	NC	123	202	No	Annual Count	Annual Count
Fort Myers Beach Public Library	39,678	56,641	1,143	0	1,143	541	96	Yes	Annual Count	Annual Count
Lake Worth Beach Public Library	38,875	13,241	6,518	1,247	7,765	0	0	No	Annual Estimate*	Annual Estimate*
Riviera Beach Public Library	36,057	60,487	2,423	0	2,423	12	12	Yes	Annual Count	Annual Count
Parkland Library	35,438	NR	NR	NR	NR	NR	NR	NR	NR	NR
Winter Park Public Library	30,630	73,296	67,909	NC	67,909	567	386	Yes	Annual Count	Annual Count
Washington County Public Library	25,334	23,612	154	85	239	0	0	No	Annual Count	Annual Count
Service Population 25,000 and Under										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Palm Springs Public Library	23,867	31,102	17,942	20	17,962	16	16	Yes	NR	NR
Maitland Public Library	21,113	72,958	25,589	256	25,845	NC	NC	Yes	Annual Count	Annual Count
Lynn Haven Public Library	20,235	NR	NR	NR	NR	NR	NR	NR	NR	NR
New Port Richey Public Library	16,935	87,574	17,186	116	17,302	130	851	Yes	Annual Count	Annual Estimate*
Richard C. Sullivan Public Library	12,857	9,961	NC	NC	NC	386	378	Yes	Annual Count	Annual Estimate*
North Palm Beach Public Library	12,813	71,920	7,407	NC	7,407	234	186	Yes	Annual Estimate*	Annual Estimate*
Lantana Public Library	12,081	2	NC	NC	NC	0	0	Yes	NR	NR
Brockway Memorial Library	10,817	41,496	NC	NA	NA	0	1	No	NR	NR
Doreen Gauthier Lighthouse Point Library	10,536	NC	NC	NC	NC	NC	NC	No	NR	NR
Citrus Springs Memorial Library	9,011	NR	NR	NR	NR	NR	NR	NR	NR	NR
Lake Park Public Library	8,912	28,486	1,415	NC	1,415	64	50	Yes	Annual Estimate*	Annual Estimate*
Sanibel Public Library	6,849	125,716	7,484	196	7,680	574	726	Yes	Annual Count	Annual Count
Flagler Beach Library	4,700	NR	NR	NR	NR	NR	NR	NR	NR	NR
Indian Rocks Beach Library	4,158	6,831	NC	NC	NC	0	0	Yes	Annual Count	Annual Estimate*
Highland Beach Library	3,657	NR	NR	NR	NR	NR	NR	NR	NR	NR
Apalachicola Municipal Library	2,350	NR	NR	NR	NR	NR	NR	NR	NR	NR
Shalimar Public Library	844	NR	NR	NR	NR	NR	NR	NR	NR	NR
J. Turner Moore Memorial Library	428	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total Florida Visits, Reference, Interlibrary Loan - FY 2019-20	21,944,846	34,449,078	11,267,116	223,188	11,490,304	78,971	73,671	Yes = 54 No = 19 NR = 8	Annual Count = 56 Annual Estimate = 10 NR = 15	Annual Count = 42 Annual Estimate = 24 NR = 15

*Annual Estimate Based on Typical Week(s)