

**Table 34 - Emergency Response Service Changes (Part 1) - FY 2019-20\***

Service area population data is from *Florida Estimates of Population*, published by the University of Florida, Bureau of Economic and Business Research. All other data is supplied to the Division of Library and Information Services by public libraries.

NC-Not Counted, NR-Not Reported

Service Population Over 750,001								
Location	Service Area Population	Closed Outlets Due to COVID-19	Weeks Closed Due to COVID-19 <sup>†</sup>	Weeks with Limited Occupancy Due to COVID-19 <sup>‡</sup>	Public Services During COVID-19	Reference Service During COVID-19	Outside Service During COVID-19	Staff Re-Assigned During COVID-19
Miami-Dade Public Library System	2,454,190	Yes	12	26	Yes	Yes	Yes	Yes
Broward County Libraries Division	1,932,212	Yes	28	0	Yes	Yes	Yes	Yes
Hillsborough County Public Library Cooperative	1,478,759	Yes	28	19	Yes	Yes	Yes	Yes
Orange County Library System	1,415,260	Yes	10	16	Yes	Yes	Yes	No
Jacksonville Public Library	982,080	Yes	28	17	Yes	No	Yes	Yes
Palm Beach County Library System	962,505	Yes	9	25	Yes	Yes	Yes	Yes
Pinellas Public Library Cooperative Inc.	960,262	Yes	27	29	Yes	Yes	Yes	Yes
Lee County Library System	750,493	Yes	28	19	Yes	Yes	Yes	Yes
Service Population 100,001 - 750,000								
Location	Service Area Population	Closed Outlets Due to COVID-19	Closed Outlets Due to COVID-19	Weeks Closed Due to COVID-19 <sup>†</sup>	Public Services During COVID-19	Reference Service During COVID-19	Outside Service During COVID-19	Staff Re-Assigned During COVID-19
Polk County Library Cooperative	715,090	Yes	29	19	Yes	Yes	Yes	Yes
Brevard County Library System	606,671	Yes	13	0	Yes	Yes	Yes	No
Volusia County Public Library	551,588	No	0	10	Yes	Yes	Yes	Yes
Pasco County Public Library Cooperative	542,795	Yes	8	22	Yes	Yes	Yes	Yes
Seminole County Public Library System	476,727	Yes	13	43	Yes	Yes	Yes	Yes
Sarasota County Library System	438,816	Yes	28	9	Yes	Yes	Yes	Yes
Manatee County Public Library System	398,503	Yes	13	17	Yes	Yes	Yes	Yes
Collier County Public Library	387,450	Yes	23	18	Yes	Yes	Yes	Yes
Osceola County Library System	387,055	Yes	7	20	Yes	Yes	Yes	No
PAL Public Library Cooperative	387,010	Yes	28	20	Yes	Yes	Yes	Yes
Marion County Public Library System	368,135	No	0	9	Yes	Yes	Yes	Yes
Lake County Library System	366,742	Yes	11	28	Yes	Yes	Yes	Yes
West Florida Public Library	323,714	Yes	26	26	Yes	Yes	Yes	Yes
St. Lucie County Library System	322,265	Yes	28	17	Yes	Yes	Yes	Yes
Leon County Public Library System	299,484	Yes	7	4	Yes	Yes	Yes	Yes
St. Johns County Public Library System	261,900	Yes	32	16	Yes	Yes	No	Yes
Hialeah Public Libraries	239,956	Yes	27	16	Yes	Yes	Yes	Yes
Heartland Library Cooperative	225,080	Yes	27	35	Yes	Yes	Yes	No
Clay County Public Library System	219,575	Yes	7	21	Yes	Yes	Yes	Yes
Okaloosa County Public Library Cooperative	203,951	Yes	21	24	Yes	Yes	Yes	Yes
Northwest Regional Library System	197,709	Yes	27	5	Yes	Yes	Yes	No
Hernando County Public Library System	192,186	Yes	6	22	Yes	Yes	Yes	Yes
Charlotte County Library System	187,904	Yes	41	32	Yes	Yes	Yes	Yes
Santa Rosa County Library System	184,653	Yes	16	0	Yes	Yes	Yes	Yes
Martin County Library System	161,301	Yes	27	11	Yes	Yes	Yes	Yes
Indian River County Library	158,834	Yes	28	18	Yes	Yes	Yes	Yes
Citrus County Library System	149,383	Yes	7	20	Yes	Yes	Yes	Yes
Sumter County Library System	141,422	NR	NR	NR	NR	NR	NR	NR
Mandel Public Library of West Palm Beach	116,781	Yes	21	0	Yes	Yes	Yes	No
Flagler County Public Library	114,173	Yes	1	18	Yes	Yes	Yes	No
Service Population 25,001 - 100,000								
Location	Service Area Population	Closed Outlets Due to COVID-19	Closed Outlets Due to COVID-19	Weeks Closed Due to COVID-19 <sup>†</sup>	Public Services During COVID-19	Reference Service During COVID-19	Outside Service During COVID-19	Staff Re-Assigned During COVID-19
Boca Raton Public Library	95,139	Yes	25	3	Yes	Yes	Yes	Yes
Helen B. Hoffman Plantation Library	90,802	NR	NR	NR	NR	NR	NR	NR
Nassau County Public Library System	89,258	Yes	14	12	Yes	Yes	Yes	Yes
Panhandle Public Library Cooperative System	81,077	Yes	31	44	Yes	Yes	Yes	Yes
Suwannee River Regional Library System	78,987	Yes	18	10	Yes	Yes	Yes	Yes
Boynton Beach City Library	78,495	Yes	19	9	Yes	Yes	Yes	No
Monroe County Public Library System	77,823	Yes	22	6	Yes	Yes	Yes	No
Walton County Public Library System	74,724	Yes	30	30	Yes	Yes	No	No
New River Public Library Cooperative	72,667	Yes	26	22	Yes	Yes	Yes	Yes
Columbia County Public Library	70,617	Yes	7	20	Yes	Yes	Yes	No
Delray Beach Public Library	67,168	Yes	9	9	Yes	Yes	Yes	No
Three Rivers Regional Library System	66,058	Yes	29	23	Yes	Yes	Yes	No
North Miami Public Library	65,089	No	0	26	Yes	Yes	Yes	Yes
Wilderness Coast Public Libraries	60,239	No	3	30	Yes	Yes	Yes	No
North Miami Beach Public Library	47,722	Yes	14	12	Yes	Yes	Yes	No
Gadsden County Public Library System	46,226	Yes	12	0	No	Yes	No	Yes
Ethel M. Gordon Oakland Park Library	45,709	NA	37	0	Yes	Yes	No	Yes
Altamonte Springs City Library	45,304	Yes	11	15	Yes	Yes	No	No
Hendry County Library Cooperative	40,953	NA	0	13	Yes	Yes	Yes	No
Fort Myers Beach Public Library	39,678	Yes	10	18	Yes	No	Yes	No
Lake Worth Beach Public Library	38,875	Yes	27	2	Yes	Yes	Yes	No
Riviera Beach Public Library	36,057	Yes	25	25	No	Yes	Yes	Yes
Parkland Library	35,438	NR	NR	NR	NR	NR	NR	NR
Winter Park Public Library	30,630	Yes	7	16	Yes	Yes	Yes	No
Washington County Public Library	25,334	Yes	7	20	Yes	Yes	Yes	Yes
Service Population 25,000 and Under								
Location	Service Area Population	Closed Outlets Due to COVID-19	Closed Outlets Due to COVID-19	Weeks Closed Due to COVID-19 <sup>†</sup>	Public Services During COVID-19	Reference Service During COVID-19	Outside Service During COVID-19	Staff Re-Assigned During COVID-19
Palm Springs Public Library	23,867	NR	NR	NR	NR	NR	NR	NR
Maitland Public Library	21,113	Yes	11	24	Yes	Yes	Yes	No
Lynn Haven Public Library	20,235	NR	NR	NR	NR	NR	NR	NR
New Port Richey Public Library	16,935	Yes	10	18	Yes	Yes	Yes	Yes
Richard C. Sullivan Public Library	12,857	Yes	28	0	Yes	Yes	Yes	Yes
North Palm Beach Public Library	12,813	Yes	10	24	Yes	Yes	No	No
Lantana Public Library	12,081	Yes	14	8	Yes	Yes	Yes	No
Brockway Memorial Library	10,817	NR	NR	NR	NR	NR	NR	NR
Doreen Gauthier Lighthouse Point Library	10,536	NR	NR	NR	NR	NR	NR	NR
Citrus Springs Memorial Library	9,011	NR	NR	NR	NR	NR	NR	NR
Lake Park Public Library	8,912	No	15	29	Yes	Yes	Yes	No
Sanibel Public Library	6,849	No	2	24	Yes	Yes	Yes	Yes
Flagler Beach Library	4,700	NR	NR	NR	NR	NR	NR	NR
Indian Rocks Beach Library	4,158	No	7	45	Yes	No	Yes	No
Highland Beach Library	3,657	NR	NR	NR	NR	NR	NR	NR
Apalachicola Municipal Library	2,350	NR	NR	NR	NR	NR	NR	NR
Shalimar Public Library	844	NR	NR	NR	NR	NR	NR	NR
J. Turner Moore Memorial Library	428	NR	NR	NR	NR	NR	NR	NR
<b>Total Florida Access to Library Services FY 2019-2020:</b>	<b>21,944,846</b>	<b>Yes = 59 No = 7</b>	<b>Average: 17</b>	<b>Average: 17</b>	<b>Yes = 66 No = 2</b>	<b>Yes = 65 No = 3</b>	<b>Yes = 62 No = 6</b>	<b>Yes = 43 No = 25</b>

\*First year this data has been collected and published. These are federally mandated questions from the Institute of Museum and Library Services.

<sup>†</sup> For multi-outlet libraries, the number of weeks closed is the maximum value reported.

<sup>‡</sup> For multi-outlet libraries, the number of weeks with limited occupancy is the maximum value reported.

**Table 34 - Emergency Response Service Changes (Part 2) - FY 2019-20\***

Population, published by the University of Florida, Bureau of NC-Not Counted, NR-Not Reported

Service Population Over 750,001									
Location	Service Area Population	Live Virtual Programs During COVID-19	Recordings of Program Content During COVID-19	Electronic Materials Added During COVID-19	Electronic Library Cards Issued Before COVID-19	Electronic Library Cards Issued During COVID-19	External Wi-Fi Access Before COVID-19	External Wi-Fi Access Added During COVID-19	External Wi-Fi Access Increased During COVID-19
Miami-Dade Public Library System	2,454,190	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Broward County Libraries Division	1,932,212	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Hillsborough County Public Library Cooperative	1,478,759	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Orange County Library System	1,415,260	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Jacksonville Public Library	982,080	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Palm Beach County Library System	962,505	Yes	Yes	Yes	No	Yes	Yes	No	Yes
Pinellas Public Library Cooperative, Inc.	960,262	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Lee County Library System	750,493	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes
Service Population 100,001 - 750,000									
Location	Service Area Population	Live Virtual Programs During COVID-19	Recordings of Program Content During COVID-19	Electronic Materials Added During COVID-19	Electronic Library Cards Issued Before COVID-19	Electronic Library Cards Issued During COVID-19	External Wi-Fi Access Before COVID-19	External Wi-Fi Access Added During COVID-19	External Wi-Fi Access Increased During COVID-19
Polk County Library Cooperative	715,090	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Brevard County Library System	606,671	Yes	Yes	Yes	No	No	Yes	No	No
Volusia County Public Library	551,588	Yes	Yes	Yes	No	No	No	No	No
Pasco County Public Library Cooperative	542,795	Yes	Yes	No	No	Yes	Yes	No	No
Seminole County Public Library System	476,727	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes
Sarasota County Library System	438,816	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Manatee County Public Library System	398,503	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Collier County Public Library	387,450	No	Yes	No	Yes	Yes	Yes	No	No
Osceola County Library System	387,055	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes
PAL Public Library Cooperative	387,010	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Marion County Public Library System	368,135	Yes	Yes	Yes	No	No	Yes	No	No
Lake County Library System	366,742	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
West Florida Public Library	323,714	No	Yes	Yes	No	No	Yes	No	Yes
St. Lucie County Library System	322,265	Yes	Yes	Yes	No	Yes	Yes	No	No
Leon County Public Library System	299,484	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
St. Johns County Public Library System	261,900	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
Hialeah Public Libraries	239,956	Yes	Yes	Yes	No	Yes	Yes	No	No
Heartland Library Cooperative	225,080	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Clay County Public Library System	219,575	No	Yes	Yes	Yes	Yes	Yes	Yes	No
Okaloosa County Public Library Cooperative	203,951	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Northwest Regional Library System	197,709	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Hernando County Public Library System	192,186	Yes	Yes	Yes	No	No	Yes	No	Yes
Charlotte County Library System	187,904	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Santa Rosa County Library System	184,653	Yes	Yes	Yes	No	Yes	Yes	No	No
Martin County Library System	161,301	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Indian River County Library	158,834	Yes	Yes	Yes	No	No	Yes	No	No
Citrus County Library System	149,383	Yes	Yes	Yes	Yes	Yes	No	No	No
Sumter County Library System	141,422	NR	NR	NR	NR	NR	NR	NR	NR
Mandel Public Library of West Palm Beach	116,781	Yes	Yes	Yes	No	Yes	No	No	No
Flagler County Public Library	114,173	Yes	Yes	Yes	No	No	No	Yes	Yes
Service Population 25,001 - 100,000									
Location	Service Area Population	Live Virtual Programs During COVID-19	Recordings of Program Content During COVID-19	Electronic Materials Added During COVID-19	Electronic Library Cards Issued Before COVID-19	Electronic Library Cards Issued During COVID-19	External Wi-Fi Access Before COVID-19	External Wi-Fi Access Added During COVID-19	External Wi-Fi Access Increased During COVID-19
Boca Raton Public Library	95,139	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Helen B. Hoffman Plantation Library	90,802	NR	NR	NR	NR	NR	NR	NR	NR
Nassau County Public Library System	89,258	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
Panhandle Public Library Cooperative System	81,077	Yes	Yes	Yes	No	No	Yes	Yes	Yes
Suwannee River Regional Library System	78,987	No	Yes	Yes	Yes	Yes	Yes	Yes	No
Boynton Beach City Library	78,495	Yes	Yes	Yes	No	Yes	Yes	No	No
Monroe County Public Library System	77,823	Yes	Yes	Yes	No	Yes	Yes	No	No
Walton County Public Library System	74,724	Yes	Yes	Yes	No	Yes	Yes	Yes	No
New River Public Library Cooperative	72,667	Yes	Yes	Yes	No	No	Yes	Yes	Yes
Columbia County Public Library	70,617	Yes	Yes	Yes	No	Yes	Yes	No	No
Delray Beach Public Library	67,168	Yes	Yes	Yes	No	Yes	Yes	No	Yes
Three Rivers Regional Library System	66,058	Yes	Yes	Yes	No	No	Yes	No	No
North Miami Public Library	65,089	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes
Wilderness Coast Public Libraries	60,239	Yes	Yes	Yes	No	Yes	Yes	No	No
North Miami Beach Public Library	47,722	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Gadsden County Public Library System	46,226	Yes	No	Yes	No	Yes	Yes	No	Yes
Ethel M. Gordon Oakland Park Library	45,709	Yes	No	No	No	Yes	Yes	No	No
Altamonte Springs City Library	45,304	No	No	Yes	No	Yes	Yes	No	No
Hendry County Library Cooperative	40,953	Yes	Yes	Yes	No	No	No	No	No
Fort Myers Beach Public Library	39,678	Yes	Yes	Yes	No	No	No	No	No
Lake Worth Beach Public Library	38,875	Yes	Yes	Yes	No	Yes	No	No	No
Riviera Beach Public Library	36,057	Yes	Yes	Yes	No	Yes	Yes	No	No
Parkland Library	35,438	NR	NR	NR	NR	NR	NR	NR	NR
Winter Park Public Library	30,630	Yes	Yes	Yes	No	Yes	Yes	No	No
Washington County Public Library	25,334	No	Yes	Yes	No	No	Yes	Yes	No
Service Population 25,000 and Under									
Location	Service Area Population	Live Virtual Programs During COVID-19	Recordings of Program Content During COVID-19	Electronic Materials Added During COVID-19	Electronic Library Cards Issued Before COVID-19	Electronic Library Cards Issued During COVID-19	External Wi-Fi Access Before COVID-19	External Wi-Fi Access Added During COVID-19	External Wi-Fi Access Increased During COVID-19
Palm Springs Public Library	23,867	NR	NR	NR	NR	NR	NR	NR	NR
Maitland Public Library	21,113	Yes	Yes	Yes	No	Yes	Yes	No	No
Lynn Haven Public Library	20,235	NR	NR	NR	NR	NR	NR	NR	NR
New Port Richey Public Library	16,935	No	Yes	Yes	No	Yes	Yes	No	No
Richard C. Sullivan Public Library	12,857	No	Yes	No	No	No	Yes	No	No
North Palm Beach Public Library	12,813	Yes	Yes	Yes	No	Yes	Yes	No	No
Lantana Public Library	12,081	Yes	No	Yes	No	No	Yes	Yes	No
Brockway Memorial Library	10,817	NR	NR	NR	NR	NR	NR	NR	NR
Doreen Gauthier Lighthouse Point Library	10,536	NR	NR	NR	NR	NR	NR	NR	NR
Citrus Springs Memorial Library	9,011	NR	NR	NR	NR	NR	NR	NR	NR
Lake Park Public Library	8,912	No	No	Yes	Yes	Yes	Yes	Yes	No
Sanibel Public Library	6,849	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Flagler Beach Library	4,700	NR	NR	NR	NR	NR	NR	NR	NR
Indian Rocks Beach Library	4,158	No	No	Yes	No	Yes	Yes	Yes	No
Highland Beach Library	3,657	NR	NR	NR	NR	NR	NR	NR	NR
Apalachicola Municipal Library	2,350	NR	NR	NR	NR	NR	NR	NR	NR
Shalimar Public Library	844	NR	NR	NR	NR	NR	NR	NR	NR
J. Turner Moore Memorial Library	428	NR	NR	NR	NR	NR	NR	NR	NR
<b>Total Florida Access to Library Services FY 2019-2020:</b>	<b>21,944,846</b>	<b>Yes = 58 No = 10</b>	<b>Yes = 62 No = 6</b>	<b>Yes = 64 No = 4</b>	<b>Yes = 28 No = 40</b>	<b>Yes = 53 No = 15</b>	<b>Yes = 58 No = 10</b>	<b>Yes = 26 No = 42</b>	<b>Yes = 43 No = 25</b>

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