Florida Virtual Campus (FLVC) Library Services

Introduction and Overview

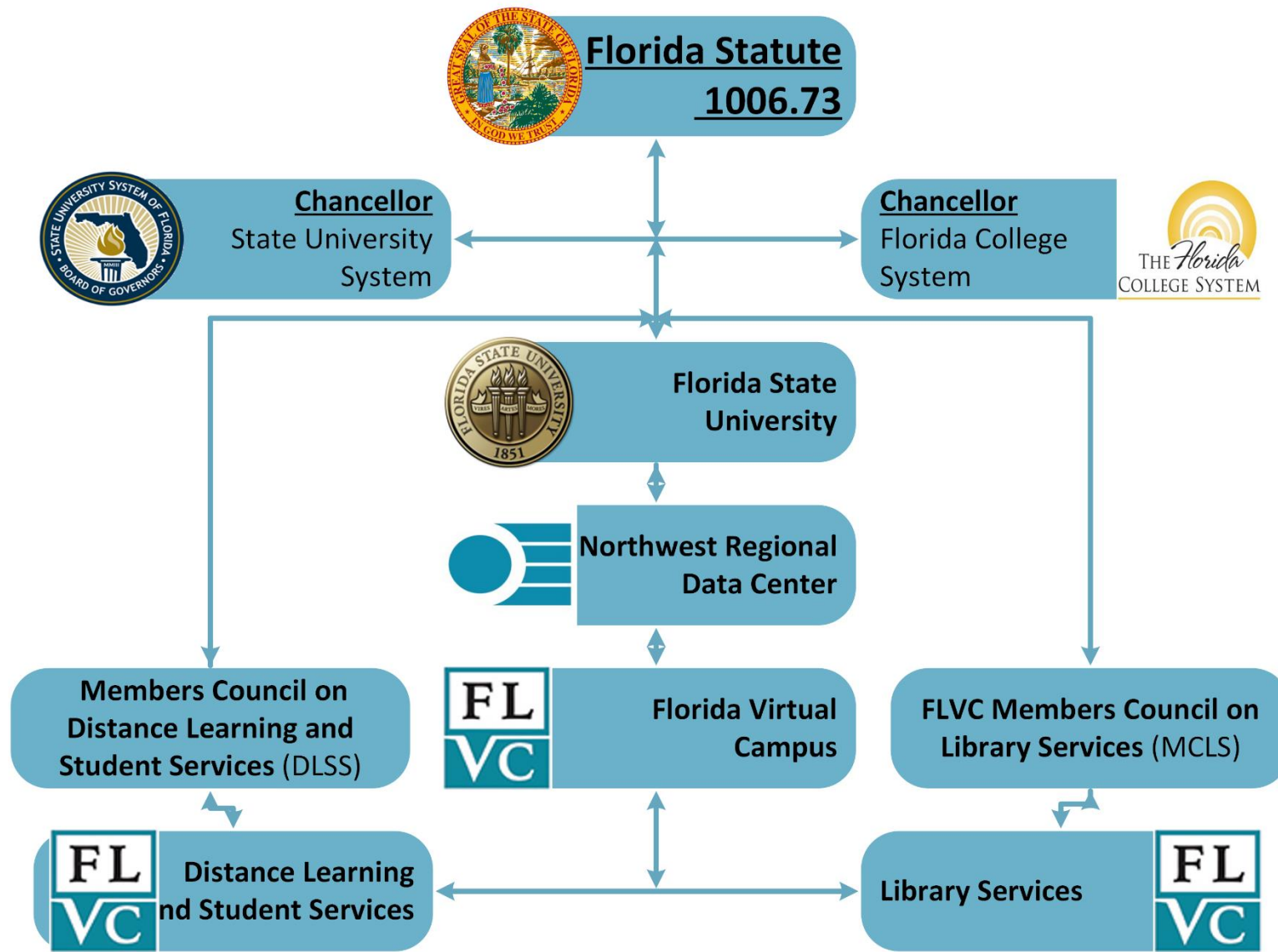# Florida Virtual Campus (FLVC) Overview

The **Florida Virtual Campus (FLVC)** is a statewide provider of innovative educational support services for all **public postsecondary institutions** within the **Florida College System (FCS)** and the **State University System (SUS)**, and for the larger K-20 education community.

FLVC actively collaborates with Florida's **28 public colleges**, **12 public universities**, **K-12 school districts**, and other partners to offer services that help students succeed in school and life after graduation.

Florida Virtual Campus (FLVC) Overview

FLVC was originally created in Florida Statute in 2012 through the consolidation of four statewide organizations: the College Center for Library Automation (CCLA), the Florida Center for Library Automation (FCLA), the Florida Center for Advising and Academic Support (FCAAS), and the Florida Distance Learning Consortium (FDLC).

In 2021, F.S. 1006.73 redefined FLVC within the Florida Postsecondary Academic Library Network (FPALN). FLVC is administratively housed as an Auxiliary Unit of the Northwest Regional Data Center (NWRDC) at Florida State University (FSU).

FL VC | LIBRARY SERVICES
PROVIDING LIBRARY SERVICES FOR FLORIDA EDUCATION

FLVC Core Services

01 The centralized library system used by all public colleges and universities statewide

02 Support services for statewide higher education distance learning

03 A centrally licensed portfolio of library e-resources for Florida's public higher education institutions

04 FloridaShines.org, a statewide website where students can access all FLVC services

05 Resources for college and career planning

06 Resources for students transferring to a different college or university

FL VC LIBRARY SERVICES
PROVIDING LIBRARY SERVICES FOR FLORIDA EDUCATION

FLVC Library Services – Functional Areas

01 Operates the ILS used by Florida's 40 public colleges and universities

02 Provides centralized access to the statewide higher education library e-resources collection

03 Negotiates group licensing of e-resources on behalf of institutions

04 Provides a platform to host and access digitized library archival and cultural heritage content

05 Offers professional development and training opportunities for institutional library staff

06 Provides statewide Help Desk support for all FLVC resources and services

FL VC LIBRARY SERVICES
PROVIDING LIBRARY SERVICES FOR FLORIDA EDUCATION

Integrated Library Services

- Statewide Shared Catalog and ILS for all 40 academic institutions
- UBorrow Reciprocal Borrowing and Courier Service

FPALN
STATEWIDE LIBRARY CATALOG

ILS provides FLVC'S public postsecondary students, faculty, and staff access to more than:

18 Million
BOOKS & PHYSICAL MATERIALS

215,000
ELECTRONIC RESOURCES

1.5 Million
DIGITAL ARCHIVE ITEMS

25 Million+
ILS SEARCHES

Students used FLVC's ILS to perform more than 25 million searches for library materials in 2021-22.

FLVC — FLORIDA VIRTUAL CAMPUS

Digital Services & Open Education Resources

- Florida Open Academic Library (FOAL)
  - **openlib.flvc.org**
  - Metadata for 1,520,000+ items
  - 20+ Academic Institutions Represented
  - OER Filter, Over 750 Items

Image by University of Florida Special Collections

- Florida Online Journals
  - Publishing Platform for 50+ Academic Journals
  - Accessed 800,000+ times during 2021-22

FALSC
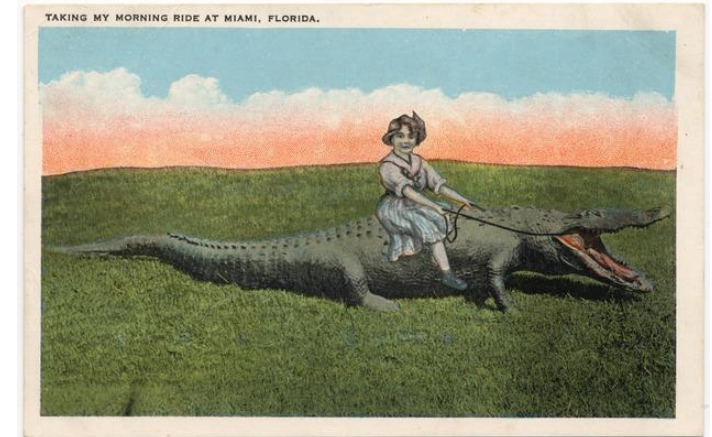Florida Academic Library
Services Cooperative

Digital Services & Open Education Resources

Florida Islandora

- Digital repository platform to curate digital collections
- Currently 100,000+ unique digital collections and archival items
- 12,000+ items added during 2021-22

Digital Services & Open Education Resources

Annual FLVC Open Education Resources (OER) Summit

Save the Date!
OER SUMMIT 2023
A Virtual Event
MAY 24-25
BEYOND AFFORDABILITY

OER Course Collections

- Curated in collaboration with MCLS Textbook Affordability and OER Standing Committee
- Openfl.digital.flvc.org
- Collections Include:
  - ENC 1101
  - ENC 1102
  - MAC 1105
  - POS 2041
  - PSY 2012
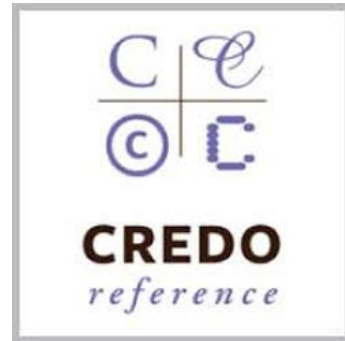 - SLS 1101
  - New Course Each Month

Library Support and Training

- Professional Development Alliance of Library Consortia
  - Free, live, online professional development workshops from libraries and library consortia
  - flvc.libguides.com/professional-development-alliance/calendar
  - Some upcoming workshops:
    - Social Media & Email Marketing Foundations
    - Textually Speaking: Narratives of 20th Century Racial Struggle, Resistance, and Resilience Through Primary Sources
    - Open Illinois: Advancing Statewide OER Efforts
    - Accessibility & EDI in Marketing

Electronic Resources

- **Statewide** collection of electronic resources (databases, scholarly journals, newspapers, video, etc.)
  - Price negotiations, contracts, licensing
  - $6.8 million annually – state appropriation
  - 14 Vendors
    - 81 Products in FY 2021-2022
- **Group Licensing** for electronic resources paid by institutions
  - Price negotiations, contracts, licensing
  - $2.3 million for 2021-2022 – funded by participating libraries
  - 39 Vendors
    - 156 Products
- **Authentication Platform** – OpenAthens
  - Used by 38 state colleges and universities (2 universities use locally-hosted EZProxy)

ARTSTOR

LexisNexis

J STOR

ProQuest

Infobase

CREDO reference

emerald PUBLISHING

MANGO

NAXOS MUSIC LIBRARY

ENCYCLOPÆDIA Britannica

Ovid

NON SOLUS
ELSEVIER

WORLD TRADE PRESS

NewsBank inc.
a world of information

SAGE Publishing

Mc Graw Hill

EBSCO

ABC CLIO
Explore. Connect. Understand.

BLOOMSBURY

GALE
A Cengage Company

Help Desk

FLVC's statewide Help Desk provides phone, email, and chat support for all its services.

10,000+
HELP DESK
CASES RESOLVED
IN 2021-22

Category	Help Desk Cases
Library Services	7,280
DLSS	3,141
Other	414
Total	**10,835**

Questions?