

Table 10 - Visits, Reference, Interlibrary Loan - FY 2020-21

Service area population data is from *Florida Estimates of Population*, published by the University of Florida, Bureau of Economic and Business Research. All other data is supplied to the Division of Library and Information Services by public libraries.
NC-Not Counted, NR-Not Reported NA-Not Applicable

Service Population Over 750,001										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Miami-Dade Public Library System	2,376,322	2,576,234	1,840,656	6,682	1,847,338	812	1,484	Yes	Annual Count	Annual Count
Broward County Libraries Division	1,955,375	1,969,626	830,980	13,323	844,303	6,069	14,107	Yes	Annual Count	Annual Count
Hillsborough County Public Library Cooperative	1,490,374	1,173,216	NC	16,820	16,820	1,167	1,938	Yes	Annual Estimate*	Annual Estimate*
Orange County Library System	1,457,940	1,496,853	572,738	4,982	577,720	NC	NC	Yes	Annual Count	Annual Estimate*
Jacksonville Public Library	1,016,809	1,466,032	NC	NC	NC	2,244	1,917	No	Annual Count	NR
Palm Beach County Library System	980,671	1,840,835	730,398	1,676	732,074	3,739	5,612	Yes	Annual Count	Annual Count
Pinellas Public Library Cooperative Inc.	960,794	2,101,381	394,734	21,887	416,621	29,862	13,482	Yes	Annual Count	Annual Count
Lee County Library System	782,579	1,041,970	461,862	24,816	486,678	2,488	2,017	Yes	Annual Count	Annual Estimate*
Service Population 100,001 - 750,000										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Polk County Library Cooperative	748,365	973,256	117,624	21,835	139,459	2,131	1,630	Yes	Annual Count	Annual Count
Brevard County Library System	616,742	1,271,843	669,506	17,890	687,396	0	9	Yes	Annual Count	Annual Count
Pasco County Public Library Cooperative	576,867	323,990	62,753	2,047	64,800	874	3,616	Yes	Annual Count	Annual Estimate*
Volusia County Public Library	563,358	909,664	345,748	2,779	348,527	1,236	1,496	Yes	Annual Count	Annual Count
Seminole County Public Library System	477,455	783,882	691,156	4,216	695,372	0	0	Yes	Annual Count	Annual Count
Sarasota County Library System	441,508	1,003,467	235,875	102,536	338,411	1,275	1,154	Yes	Annual Count	Annual Estimate*
Manatee County Public Library System	411,209	328,579	150,301	3,006	153,307	2,566	2,511	Yes	Annual Count	Annual Estimate*
Osceola County Library System	406,460	379,998	142,833	2,395	145,228	801	1,679	Yes	Annual Count	Annual Count
PAL Public Library Cooperative	401,857	369,735	173,147	2,738	175,885	674	1,176	Yes	Annual Count	Annual Estimate*
Lake County Library System	400,142	797,402	184,441	1,829	186,270	0	0	Yes	Annual Count	Annual Estimate*
Collier County Public Library	382,680	619,300	222,453	2,332	224,785	1,487	1,341	Yes	Annual Count	Annual Count
Marion County Public Library System	381,176	480,357	650,748	10,331	661,079	326	271	Yes	Annual Estimate*	Annual Estimate*
St. Lucie County Library System	340,060	257,688	142,381	3,237	145,618	1,242	851	No	Annual Count	Annual Count
West Florida Public Library	324,458	187,777	89,425	5,623	95,048	877	2,601	No	Annual Count	Annual Count
Leon County Public Library System	295,921	405,687	16,932	588	17,520	3,560	4,513	No	Annual Count	Annual Count
St. Johns County Public Library System	285,533	434,458	217,387	1,469	218,856	1,155	1,252	Yes	Annual Count	Annual Count
Hialeah Public Libraries	225,493	73,440	42,062	36	42,098	0	0	Yes	Annual Count	Annual Count
Clay County Public Library System	221,440	NC	NC	NC	NC	228	709	Yes	NR	NR
Okaloosa County Public Library Cooperative	213,204	251,417	26,452	354	26,806	1,550	1,211	No	Annual Count	Annual Count
Heartland Library Cooperative	212,643	270,853	22,655	3,079	25,734	2,098	1,014	Yes	Annual Count	Annual Count
Northwest Regional Library System	200,570	171,247	19,227	1,926	21,153	2,076	802	No	Annual Count	Annual Count
Hernando County Public Library System	196,540	165,991	213,668	11,908	225,576	164	1,278	Yes	Annual Count	Annual Estimate*
Santa Rosa County Library System	191,911	118,507	64,320	NC	64,320	403	155	No	Annual Count	Annual Estimate*
Charlotte County Library System	190,570	188,071	14,943	79	15,022	1,335	1,521	Yes	Annual Count	Annual Count
Indian River County Library	161,702	239,443	28,345	4,299	32,644	1,472	660	No	Annual Count	Annual Count
Martin County Library System	159,053	329,496	30,567	872	31,439	53	1,101	Yes	Annual Count	Annual Estimate*
Citrus County Library System	155,615	258,418	12,635	137	12,772	1,454	4,650	Yes	Annual Count	Annual Count
Sumter County Library System	134,593	256,622	17,703	492	18,195	390	3,359	Yes	Annual Count	Annual Count
Flagler County Public Library	119,662	184,057	20,516	437	20,953	626	283	Yes	Annual Count	Annual Count
Mandel Public Library of West Palm Beach	119,255	125,878	33,043	1,205	34,248	667	260	Yes	Annual Count	Annual Count
Service Population 25,001 - 100,000										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Boca Raton Public Library	98,046	165,885	140,878	0	140,878	1,159	171	No	Annual Count	Annual Count
Nassau County Public Library System	93,012	79,440	11,526	110	11,636	309	656	Yes	Annual Count	Annual Count
Helen B. Hoffman Plantation Library	92,628	19,676	NC	NA	NC	0	0	No	Annual Count	Annual Estimate*
Monroe County Public Library System	83,411	106,299	46,121	1,421	47,542	161	925	Yes	Annual Count	Annual Count
Boynton Beach City Library	81,011	49,055	11,201	25	11,226	1,144	173	Yes	Annual Count	Annual Estimate*
Panhandle Public Library Cooperative System	80,546	103,262	14,949	1,343	16,292	1,188	1,174	Yes	Annual Count	Annual Count
Walton County Public Library System	77,941	109,741	5,176	688	5,864	740	1,657	No	Annual Count	Annual Count
Suwannee River Regional Library System	75,024	193,523	37,180	468	37,648	493	1,202	Yes	Annual Estimate*	Annual Estimate*
New River Public Library Cooperative	72,446	133,170	20,813	2,492	23,305	425	85	Yes	Annual Count	Annual Count
Columbia County Public Library	69,809	107,850	NC	NC	NC	6,541	5,812	Yes	Annual Count	NR
Delray Beach Public Library	66,948	204,367	37,440	1,910	39,350	328	315	Yes	Annual Count	Annual Count
Three Rivers Regional Library System	63,824	114,935	6,460	1,936	8,396	768	974	Yes	Annual Count	Annual Count
Wilderness Coast Public Libraries	61,265	81,848	9,897	2,191	12,088	986	735	Yes	Annual Estimate*	Annual Estimate*
North Miami Public Library	60,175	66,864	6,343	NC	6,343	NC	NC	Yes	Annual Count	Annual Count
Altamonte Springs City Library	46,735	29,423	8,133	NA	8,133	NC	NC	Yes	Annual Count	Annual Count
Ethel M. Gordon Oakland Park Library	44,296	5,783	NC	NC	NC	0	15	No	Annual Count	Annual Estimate*
Gadsden County Public Library System	43,813	23,632	13322	NC	13322	NC	NC	No	Annual Estimate*	Annual Estimate*
North Miami Beach Public Library	43,749	745,314	36,195	1,938	38,133	52	8	Yes	Annual Estimate*	Annual Count
Fort Myers Beach Public Library	42,797	49,611	1,243	0	1,243	940	101	Yes	Annual Count	Annual Count
Lake Worth Beach Public Library	42,572	8,403	7,023	615	7,638	0	0	Yes	Annual Count	Annual Count
Hendry County Library Cooperative	40,540	29,838	NC	NC	NC	49	187	No	NR	NR
Riviera Beach Public Library	38,125	3,071	2,306	0	2,306	NC	0	Yes	Annual Count	Annual Count
Parkland Library	35,440	NR	NR	NR	NR	NR	NR	NR	NR	NR
Winter Park Public Library	30,019	62,090	52,733	NC	52,733	437	419	Yes	Annual Count	Annual Count
Palm Springs Public Library	26,904	26,035	4,819	NC	4,819	39	20	Yes	Annual Count	Annual Count
Service Population 25,000 and Under										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Washington County Public Library	24,995	14,263	153	114	267	0	0	No	Annual Count	Annual Count
Maitland Public Library	19,545	53,549	28,824	121	28,945	103	45	Yes	Annual Count	Annual Count
New Port Richey Public Library	16,812	56,211	14,426	194	14,620	350	1,183	Yes	Annual Estimate*	Annual Estimate*
North Palm Beach Public Library	13,167	55,000	6,756	NC	6,756	188	184	Yes	Annual Estimate*	Annual Estimate*
Lantana Public Library	11,579	NC	NC	NC	NC	19	28	Yes	NR	NR
Richard C. Sullivan Public Library	11,560	4,689	NC	NC	NC	422	566	Yes	Annual Count	Annual Estimate*
Brockway Memorial Library	11,548	NR	NR	NR	NR	NR	NR	NR	NR	NR
Doreen Gauthier Lighthouse Point Library	10,499	NR	NR	NR	NR	NR	NR	NR	NR	NR
Citrus Springs Memorial Library	10,246	NR	NR	NR	NR	NR	NR	NR	NR	NR
Lake Park Public Library	9,039	6,871	841	NC	841	78	95	No	Annual Estimate*	Annual Estimate*
Sanibel Public Library	6,443	63,370	9,764	NC	9,764	873	924	Yes	Annual Count	Annual Count
Flagler Beach Library	5,133	NR	NR	NR	NR	NR	NR	NR	NR	NR
Highland Beach Library	4,300	NR	NR	NR	NR	NR	NR	NR	NR	NR
Indian Rocks Beach Library	3,696	NR	NR	NR	NR	NR	NR	NR	NR	NR
Apalachicola Municipal Library	2,370	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total Visits, Reference, Interlibrary Loan - FY 2020-21	22,248,914	28,599,738	10,024,736	315,427	10,340,163	94,893	99,314	Yes = 54 No = 16 NR = 8	Annual Count = 58 Annual Estimate = 9 NR = 11	Annual Count = 43 Annual Estimate = 22 NR = 13

*Annual Estimate Based on Typical Week(s)