

Table 34 - Emergency Response Services - FY 2020-21*

Service area population data is from *Florida Estimates of Population*, published by the University of Florida, Bureau of Economic and Business Research. All other data is supplied to the Division of Library and Information Services by public libraries.
 NA-Not Applicable, NC-Not Counted, NR-Not Reported

Service Population Over 750,001											
Location	Service Area Population	Closed Outlets Due to COVID-19	Weeks Closed Due to COVID-19†	Weeks with Limited Occupancy Due to COVID-19‡	Public Services During COVID-19	Reference Service During COVID-19	Outside Service During COVID-19	Staff Re-Assigned During COVID-19	Electronic Library Cards Issued During COVID-19	External Wi-Fi Access Added During COVID-19	External Wi-Fi Access Increased During COVID-19
Miami-Dade Public Library System	2,376,322	No	0	0	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Broward County Libraries Division	1,955,375	Yes	4	0	Yes	Yes	Yes	Yes	Yes	No	No
Hillsborough County Public Library Cooperative	1,490,374	Yes	NR	33	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Orange County Library System	1,457,940	No	NA	NA	Yes	Yes	Yes	No	Yes	No	No
Jacksonville Public Library	1,016,809	Yes	29	NR	Yes	Yes	Yes	Yes	Yes	No	No
Palm Beach County Library System	980,671	No	0	52	Yes	Yes	Yes	No	Yes	No	Yes
Pinellas Public Library Cooperative Inc.	960,794	Yes	39	52	Yes	Yes	Yes	No	Yes	Yes	Yes
Lee County Library System	782,579	Yes	1	0	Yes	Yes	Yes	Yes	Yes	No	No
Service Population 100,001 - 750,000											
Location	Service Area Population	Closed Outlets Due to COVID-19	Weeks Closed Due to COVID-19†	Weeks with Limited Occupancy Due to COVID-19‡	Public Services During COVID-19	Reference Service During COVID-19	Outside Service During COVID-19	Staff Re-Assigned During COVID-19	Electronic Library Cards Issued During COVID-19	External Wi-Fi Access Added During COVID-19	External Wi-Fi Access Increased During COVID-19
Polk County Library Cooperative	748,365	Yes	7	28	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Brevard County Library System	616,742	No	NA	NA	Yes	Yes	Yes	No	No	No	No
Pasco County Public Library Cooperative	576,867	No	0	0	Yes	Yes	Yes	Yes	Yes	Yes	No
Volusia County Public Library	563,358	No	0	0	Yes	Yes	Yes	Yes	No	No	No
Seminole County Public Library System	477,455	No	0	37	Yes	Yes	Yes	Yes	Yes	No	Yes
Sarasota County Library System	441,508	No	0	36	Yes	Yes	Yes	Yes	Yes	Yes	No
Manatee County Public Library System	411,209	Yes	1	0	Yes	Yes	Yes	Yes	Yes	No	No
Osceola County Library System	406,460	Yes	0	26	Yes	Yes	Yes	No	Yes	No	Yes
PAL Public Library Cooperative	401,857	Yes	52	52	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Lake County Library System	400,142	Yes	10	44	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Collier County Public Library	382,680	No	0	0	Yes	Yes	Yes	Yes	Yes	No	No
Marion County Public Library System	381,176	No	0	0	Yes	Yes	Yes	No	No	No	No
St. Lucie County Library System	340,060	Yes	45	0	Yes	Yes	Yes	Yes	Yes	Yes	Yes
West Florida Public Library	324,458	Yes	26	0	Yes	Yes	Yes	Yes	No	Yes	Yes
Leon County Public Library System	295,921	No	0	0	Yes	Yes	Yes	Yes	Yes	Yes	No
St. Johns County Public Library System	285,533	No	0	40	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Hialeah Public Libraries	225,493	Yes	36	52	Yes	Yes	No	Yes	Yes	Yes	No
Clay County Public Library System	221,440	No	0	0	Yes	Yes	Yes	Yes	No	Yes	No
Okaloosa County Public Library Cooperative	213,204	Yes	4	35	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Heartland Library Cooperative	212,643	Yes	27	9	Yes	Yes	Yes	No	Yes	Yes	Yes
Northwest Regional Library System	200,570	No	0	52	Yes	Yes	Yes	No	Yes	No	No
Hernando County Public Library System	196,540	No	0	0	No	No	No	No	No	No	No
Santa Rosa County Library System	191,911	No	NA	NA	Yes	Yes	Yes	Yes	Yes	No	No
Charlotte County Library System	190,570	Yes	31	0	Yes	Yes	Yes	Yes	Yes	No	No
Indian River County Library	161,702	No	0	0	Yes	Yes	Yes	No	No	No	No
Martin County Library System	159,053	No	0	0	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Citrus County Library System	155,615	Yes	NR	NR	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Sumter County Library System	134,593	No	0	0	Yes	Yes	No	No	Yes	Yes	No
Flagler County Public Library	119,662	No	0	0	Yes	Yes	Yes	No	Yes	Yes	Yes
Mandel Public Library of West Palm Beach	119,255	Yes	0	52	Yes	Yes	Yes	No	Yes	No	No
Service Population 25,001 - 100,000											
Location	Service Area Population	Closed Outlets Due to COVID-19	Weeks Closed Due to COVID-19†	Weeks with Limited Occupancy Due to COVID-19‡	Public Services During COVID-19	Reference Service During COVID-19	Outside Service During COVID-19	Staff Re-Assigned During COVID-19	Electronic Library Cards Issued During COVID-19	External Wi-Fi Access Added During COVID-19	External Wi-Fi Access Increased During COVID-19
Boca Raton Public Library	98,046	Yes	NR	NR	Yes	Yes	Yes	Yes	Yes	Yes	No
Nassau County Public Library System	93,012	Yes	0	0	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Helen B. Hoffman Plantation Library	92,628	Yes	NR	NR	Yes	Yes	Yes	No	No	No	No
Monroe County Public Library System	83,411	Yes	24	28	Yes	Yes	Yes	No	Yes	No	No
Boynton Beach City Library	81,011	No	0	0	Yes	Yes	Yes	No	Yes	Yes	No
Panhandle Public Library Cooperative System	80,546	Yes	52	52	Yes	Yes	Yes	Yes	No	Yes	Yes
Walton County Public Library System	77,941	No	0	0	Yes	Yes	Yes	No	Yes	Yes	No
Suwannee River Regional Library System	75,024	Yes	0	0	Yes	Yes	Yes	Yes	Yes	Yes	Yes
New River Public Library Cooperative	72,446	Yes	52	52	Yes	Yes	Yes	Yes	No	Yes	Yes
Columbia County Public Library	69,809	No	0	21	Yes	Yes	Yes	No	Yes	No	No
Delray Beach Public Library	66,948	Yes	0	0	Yes	Yes	Yes	No	Yes	No	Yes
Three Rivers Regional Library System	63,824	Yes	2	2	Yes	Yes	Yes	No	No	No	No
Wilderness Coast Public Libraries	61,265	No	0	12	Yes	Yes	Yes	Yes	Yes	No	Yes
North Miami Public Library	60,175	No	0	50	Yes	Yes	Yes	Yes	Yes	No	Yes
Altamonte Springs City Library	46,735	No	NA	NA	Yes	Yes	No	No	Yes	No	No
Ethel M. Gordon Oakland Park Library	44,296	Yes	NR	18	Yes	Yes	Yes	Yes	Yes	No	No
Gadsden County Public Library System	43,813	No	0	12	Yes	Yes	No	No	Yes	No	Yes
North Miami Beach Public Library	43,749	Yes	NR	NR	Yes	Yes	Yes	No	Yes	No	Yes
Fort Myers Beach Public Library	42,797	Yes	11	0	Yes	No	Yes	No	No	No	No
Lake Worth Beach Public Library	42,572	Yes	0	36	Yes	Yes	Yes	No	Yes	Yes	No
Hendry County Library Cooperative	40,540	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Riviera Beach Public Library	38,125	Yes	NR	NR	Yes	Yes	Yes	Yes	Yes	No	No
Parkland Library	35,440	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Winter Park Public Library	30,019	No	NA	NA	Yes	Yes	Yes	No	Yes	No	No
Palm Springs Public Library	26,904	Yes	13	0	Yes	Yes	Yes	No	Yes	No	No
Service Population 25,000 and Under											
Location	Service Area Population	Closed Outlets Due to COVID-19	Weeks Closed Due to COVID-19†	Weeks with Limited Occupancy Due to COVID-19‡	Public Services During COVID-19	Reference Service During COVID-19	Outside Service During COVID-19	Staff Re-Assigned During COVID-19	Electronic Library Cards Issued During COVID-19	External Wi-Fi Access Added During COVID-19	External Wi-Fi Access Increased During COVID-19
Washington County Public Library	24,995	No	0	0	Yes	Yes	Yes	No	No	No	No
Maitland Public Library	19,545	Yes	5	27	Yes	Yes	Yes	No	Yes	No	No
New Port Richey Public Library	16,812	No	0	0	Yes	Yes	Yes	Yes	Yes	No	No
North Palm Beach Public Library	13,167	Yes	0	32	Yes	Yes	No	No	Yes	No	No
Lantana Public Library	11,579	Yes	NR	NR	Yes	Yes	Yes	No	No	Yes	No
Richard C. Sullivan Public Library	11,560	Yes	0	35	Yes	Yes	Yes	Yes	No	No	No
Brockway Memorial Library	11,548	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Doreen Gauthier Lighthouse Point Library	10,499	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Citrus Springs Memorial Library	10,246	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Lake Park Public Library	9,039	Yes	0	30	Yes	Yes	Yes	No	Yes	Yes	No
Sanibel Public Library	6,443	Yes	NR	NR	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Flagler Beach Library	5,133	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Highland Beach Library	4,300	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Indian Rocks Beach Library	3,696	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Apalachicola Municipal Library	2,370	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total Access to Library Services FY 2020-21:	22,248,914	Yes = 39 No = 30	Average: 8.6	Average: 18	Yes = 67 No = 2	Yes = 67 No = 2	Yes = 63 No = 6	Yes = 37 No = 32	Yes = 54 No = 15	Yes = 31 No = 38	Yes = 27 No = 42

*These are federally mandated questions from the Institute of Museum and Library Services.

† For multi-outlet libraries, the number of weeks closed is the maximum value reported.

‡ For multi-outlet libraries, the number of weeks with limited occupancy is the maximum value reported.