

**Table 11 - Visits, Reference, Interlibrary Loan - FY 2021-22**

Service area population data is from *Florida Estimates of Population*, published by the University of Florida, Bureau of Economic and Business Research. All other data is supplied to the Division of Library and Information Services by public libraries.

NR-Not Reported NC-Not Counted N/A-Not Applicable

Service Population Over 900,000										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Miami-Dade Public Library System	2,376,322	2,554,477	2,176,451	7,984	2,184,435	1,084	2,583	Yes	Annual Count	NR
Broward County Libraries Division	1,955,375	3,754,740	946,155	12,290	958,445	6,207	14,701	Yes	Annual Count	Annual Count
Hillsborough County Public Library Cooperative	1,490,374	2,095,079	2,382	17,023	19,405	929	2,388	Yes	Annual Count	Annual Count
Orange County Library System	1,457,940	1,694,861	639,585	6,228	645,813	NR	NR	Yes	Annual Count	Annual Count
Jacksonville Public Library	1,016,809	1,988,778	NC	NC	NC	3,002	2,471	No	Annual Count	NR
Palm Beach County Library System	980,671	2,150,283	817,593	4,070	821,663	4,355	5,569	No	Annual Count	Annual Count
Pinellas Public Library Cooperative Inc.	960,794	2,219,234	390,252	23,985	414,237	35,048	15,918	Yes	Annual Count	Annual Estimate*
Service Population 400,001 - 900,000										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Lee County Library System	782,579	1,208,393	512,590	23,596	536,186	3,289	4,610	Yes	Annual Count	Annual Estimate*
Polk County Library Cooperative	748,365	1,272,399	159,751	2,644	162,395	2,489	1,551	Yes	Annual Count	Annual Estimate*
Brevard County Library System	616,742	1,421,058	636,514	7,665	644,179	NC	NC	Yes	Annual Count	NR
Pasco County Public Library Cooperative	576,867	425,858	61,602	781	62,383	3,794	4,106	Yes	Annual Count	Annual Count
Volusia County Public Library	563,358	1,091,383	409,172	2,632	411,804	1,971	4,206	Yes	Annual Count	Annual Estimate*
Seminole County Public Library System	477,455	918,723	770,061	4,145	774,206	0	0	Yes	Annual Count	Annual Count
Sarasota County Library System	441,508	1,241,922	136,750	18,268	155,018	108,551	248,137	Yes	Annual Count	Annual Count
Manatee County Public Library System	411,209	500,563	204,986	3,509	208,495	3,197	3,262	Yes	Annual Count	Annual Estimate*
Osceola County Library System	406,460	522,725	119,368	2,684	122,052	902	1,740	Yes	Annual Count	Annual Estimate*
PAL Public Library Cooperative	401,857	755,273	191,376	1,347	192,723	1,822	4,228	Yes	Annual Estimate*	Annual Estimate*
Service Population 100,001 - 400,000										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Collier County Public Library	392,680	773,208	263,975	2,265	266,240	1,582	1,436	Yes	Annual Count	NR
Marion County Public Library System	381,176	486,897	636,807	9,284	646,091	551	515	Yes	Annual Estimate*	Annual Estimate*
Lake County Library System	376,735	899,358	197,432	2,405	199,837	0	0	Yes	Annual Count	Annual Estimate*
St. Lucie County Library System	340,060	385,371	160,921	2,066	162,987	1,835	1,182	No	Annual Count	NR
West Florida Public Library	324,458	320,112	56,751	0	56,751	1,045	1,364	No	Annual Count	Annual Count
Okaloosa County Public Library Cooperative	299,832	307,583	25,241	665	25,906	1,830	1,811	No	Annual Count	Annual Estimate*
Leon County Public Library System	295,321	495,980	88,296	1,040	89,336	3,808	5,203	No	Annual Count	Annual Estimate*
St. Johns County Public Library System	285,533	570,859	318,212	6,128	324,340	1,506	1,553	Yes	Annual Count	Annual Estimate*
Hialeah Public Libraries	225,493	108,690	65,160	224	65,384	0	0	Yes	Annual Count	Annual Estimate*
Clay County Public Library System	221,440	NC	NC	NC	NC	400	1,037	Yes	NR	NR
Heartland Library Cooperative	212,643	332,932	31,238	116	31,354	1,724	1,101	Yes	Annual Count	Annual Count
Northwest Regional Library System	200,570	242,185	20,862	2,486	23,348	797	709	No	Annual Count	Annual Count
Hernando County Public Library System	196,540	172,408	232,284	28,912	261,196	171	1,439	Yes	Annual Count	Annual Estimate*
Santa Rosa County Library System	191,911	190,000	69,680	NC	69,680	159	369	No	Annual Count	NR
Charlotte County Library System	190,570	296,823	3,894	65	3,959	1,452	2,560	Yes	Annual Count	Annual Count
Indian River County Library	161,702	281,308	34,001	2,976	36,977	1,404	752	No	Annual Count	NR
Martin County Library System	159,053	427,979	45,143	933	46,076	743	1,059	Yes	Annual Count	Annual Count
Citrus County Library System	155,615	250,721	10,220	237	10,457	1,634	5,738	Yes	Annual Count	NR
Sumter County Library System	134,593	275,906	18,049	276	18,325	370	3,575	Yes	Annual Count	Annual Count
Flagler County Public Library	119,662	201,590	21,641	409	22,050	447	402	Yes	Annual Count	Annual Count
Mandel Public Library of West Palm Beach	119,255	169,575	38,711	1,217	39,928	625	132	Yes	Annual Count	Annual Count
Service Population 20,001 - 100,000										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Boca Raton Public Library	98,046	347,552	91,451	NC	91,451	724	256	No	Annual Count	NR
Nassau County Public Library System	93,012	82,949	10,840	306	11,146	1,237	1,055	Yes	Annual Count	Annual Count
Helen B. Hoffman Plantation Library	92,628	22,540	NC	N/A	NC	0	0	No	Annual Count	NR
Monroe County Public Library System	83,411	259,917	23,236	1,174	24,410	143	1,085	No	Annual Count	NR
Homestead Cyberium	83,012	79,212	10,251	NC	10,251	135	11	Yes	Annual Count	Annual Estimate*
Boynton Beach City Library	81,011	107,906	20,206	25	20,231	482	268	Yes	Annual Count	Annual Estimate*
Panhandle Public Library Cooperative System	80,546	112,031	3,286	30	3,316	1,978	1,747	Yes	Annual Count	Annual Estimate*
Walton County Public Library System	77,941	112,102	11,859	856	12,715	921	1,829	No	Annual Count	NR
Suwannee River Regional Library System	75,024	50,492	49,556	936	50,492	357	843	Yes	Annual Count	Annual Estimate*
New River Public Library Cooperative	72,446	128,809	25,195	2,685	27,880	1,252	942	Yes	Annual Estimate*	Annual Estimate*
Columbia County Public Library	69,809	115,246	NC	NC	NC	13,167	12,434	Yes	Annual Count	NR
Delray Beach Public Library	66,948	287,465	38,738	1,210	39,948	411	309	Yes	Annual Count	Annual Count
Three Rivers Regional Library System	63,411	129,902	6,091	3,203	9,294	858	367	Yes	Annual Count	Annual Estimate*
Wilderness Coast Public Libraries	61,265	100,836	10,875	3,065	13,940	2,540	1,253	Yes	Annual Count	Annual Estimate*
North Miami Public Library	60,175	104,429	9,540	NC	9,540	NC	NC	Yes	Annual Count	Annual Count
Altamonte Springs City Library	46,735	24,722	7,464	40	7,504	0	0	Yes	Annual Count	Annual Count
Ethel M. Gordon Oakland Park Library	44,296	17,620	NC	NC	NC	0	28	No	Annual Count	NR
Gadsden County Public Library System	43,813	45,656	15,756	NC	15,756	1,664	624	No	Annual Estimate*	Annual Estimate*
North Miami Beach Public Library	43,749	685,387	45,001	1,807	46,808	114	0	Yes	Annual Count	Annual Count
Fort Myers Beach Public Library	42,797	50,331	841	0	841	1,283	72	Yes	Annual Count	Annual Count
Lake Worth Beach Public Library	42,572	11,113	7,495	2,602	10,097	0	0	Yes	Annual Count	NR
Hendry County Library Cooperative	40,540	41,556	NC	NC	NC	403	169	No	Annual Count	Annual Count
Riviera Beach Public Library	38,125	103,565	1,519	185	1,704	NC	NC	Yes	NR	NR
Parkland Library	35,440	72,606	49,800	N/A	49,800	0	29	No	Annual Count	NR
Winter Park Public Library	30,019	130,655	76,647	NC	76,647	209	421	Yes	Annual Count	NR
Palm Springs Public Library	26,904	39,673	5,806	NC	5,806	74	54	Yes	Annual Count	Annual Count
Washington County Public Library	24,995	32,191	211	169	380	0	0	No	Annual Count	Annual Count
Service Population 20,000 and Under										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Maitland Public Library	19,545	80,889	33,530	57	33,587	120	50	Yes	Annual Count	Annual Count
New Port Richey Public Library	16,812	64,271	3,183	37	3,220	290	1,456	Yes	Annual Estimate*	Annual Count
North Palm Beach Public Library	13,167	65,000	7,190	NC	7,190	205	176	Yes	Annual Estimate*	Annual Estimate*
Lantana Public Library	11,579	NC	NC	NC	NC	85	87	Yes	Annual Estimate*	Annual Estimate*
Richard C. Sullivan Public Library	11,560	8,217	NC	NC	NC	303	481	Yes	Annual Count	NR
Brockway Memorial Library	11,548	NR	NR	NR	NR	NR	NR	NR	NR	NR
Doreen Gauthier Lighthouse Point Library	10,499	NC	NC	NC	NC	NC	NC	No	NR	NR
Citrus Springs Memorial Library	10,246	NR	NR	NR	NR	NR	NR	NR	NR	NR
Lake Park Public Library	9,039	8,381	544	NC	544	182	151	Yes	Annual Count	NR
Sanibel Public Library	8,443	110,000	NC	NC	NC	NC	NC	Yes	Annual Count	Annual Count
Flagler Beach Library	5,133	NR	NR	NR	NR	NR	NR	NR	NR	NR
Highland Beach Library	4,300	NR	NR	NR	NR	NR	NR	NR	NR	NR
Indian Rocks Beach Library	3,696	NR	NR	NR	NR	NR	NR	NR	NR	NR
Apalachicola Municipal Library	2,370	NR	NR	NR	NR	NR	NR	NR	NR	NR
<b>Total Visits, Reference, Interlibrary Loan - FY 2021-22</b>	<b>22,395,147</b>	<b>36,637,755</b>	<b>11,079,217</b>	<b>218,942</b>	<b>11,298,159</b>	<b>227,860</b>	<b>373,664</b>	<b>Yes = 54 No = 19 NR = 7</b>	<b>Annual Count = 63 Annual Estimate = 7 NR = 10</b>	<b>Annual Count = 26 Annual Estimate = 25 NR = 29</b>

\*Annual Estimate Based on Typical Week(s)