

Table 11 - Visits, Reference, Interlibrary Loan - FY 2021-22

Service area population data is from *Florida Estimates of Population*, published by the University of Florida, Bureau of Economic and Business Research. All other data is supplied to the Division of Library and Information Services by public libraries.

NR–Not Reported NC–Not Counted N/A–Not Applicable

Service Population Over 900,000										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Miami-Dade Public Library System	2,307,471	2,554,477	2,176,451	7,984	2,184,435	1,084	2,583	Yes	Annual Count	NR
Broward County Libraries Division	1,771,351	3,754,740	946,155	12,290	958,445	6,207	14,701	Yes	Annual Count	Annual Count
Hillsborough County Public Library Cooperative	1,519,945	2,095,079	2,382	17,023	19,405	929	2,368	Yes	Annual Count	Annual Count
Orange County Library System	1,427,218	1,694,861	639,585	6,228	645,813	NR	NR	Yes	Annual Count	Annual Count
Jacksonville Public Library	1,033,090	1,988,778	NC	NC	NC	3,002	2,471	No	Annual Count	NR
Palm Beach County Library System	989,617	2,150,283	817,593	4,070	821,663	4,355	5,569	No	Annual Count	Annual Count
Pinellas Public Library Cooperative Inc.	948,227	2,219,234	390,252	23,985	414,237	35,048	15,918	Yes	Annual Count	Annual Estimate*
Service Population 400,001 - 900,000										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Polk County Library Cooperative	766,735	1,272,389	159,751	2,644	162,395	2,489	1,551	Yes	Annual Count	Annual Estimate*
Lee County Library System	752,148	1,208,393	512,590	23,596	536,186	3,289	4,610	Yes	Annual Count	Annual Estimate*
Brevard County Library System	627,396	1,421,058	636,514	7,665	644,179	NC	NC	Yes	Annual Count	NR
Pasco County Public Library Cooperative	592,001	425,858	61,602	781	62,383	3,794	4,106	Yes	Annual Count	Annual Count
Volusia County Public Library	571,465	1,091,383	409,172	2,632	411,804	1,971	4,206	Yes	Annual Count	Annual Estimate*
Sarasota County Library System	452,373	1,241,922	136,750	18,268	155,018	108,551	248,137	Yes	Annual Count	Annual Count
Seminole County Public Library System	436,499	918,723	770,061	4,145	774,206	0	0	Yes	Annual Count	Annual Count
Osceola County Library System	424,664	522,725	119,368	2,684	122,052	902	1,740	Yes	Annual Count	Annual Estimate*
Manatee County Public Library System	421,655	500,563	204,986	3,509	208,495	3,197	3,262	Yes	Annual Count	Annual Estimate*
PAL Public Library Cooperative	405,078	755,273	191,376	1,347	192,723	1,822	4,228	Yes	Annual Estimate*	Annual Estimate*
Service Population 100,001 - 400,000										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Lake County Library System	403,282	899,358	197,432	2,405	199,837	0	0	Yes	Annual Count	Annual Estimate*
Collier County Public Library	390,903	773,208	263,975	2,265	266,240	1,582	1,436	Yes	Annual Count	NR
Marion County Public Library System	387,232	486,897	636,807	9,284	646,091	551	515	Yes	Annual Estimate*	Annual Estimate*
St. Lucie County Library System	350,391	385,371	160,921	2,066	162,987	1,835	1,182	No	Annual Count	NR
West Florida Public Library	327,712	320,112	56,751	0	56,751	1,045	1,364	No	Annual Count	Annual Count
Leon County Public Library System	297,971	495,980	88,296	1,040	89,336	3,808	5,203	No	Annual Count	Annual Estimate*
St. Johns County Public Library System	296,767	570,859	318,212	6,128	324,340	1,506	1,553	Yes	Annual Count	Annual Estimate*
Hialeah Public Libraries	228,206	108,600	65,160	224	65,384	0	0	Yes	Annual Count	Annual Estimate*
Clay County Public Library System	225,553	NC	NC	NC	NC	400	1,037	Yes	NR	NR
Okaloosa County Public Library Cooperative	214,335	307,583	25,241	665	25,906	1,830	1,811	No	Annual Count	Annual Estimate*
Heartland Library Cooperative	208,162	332,932	31,238	116	31,354	1,724	1,101	Yes	Annual Count	Annual Count
Northwest Regional Library System	203,553	242,185	20,862	2,486	23,348	797	709	No	Annual Count	Annual Count
Hernando County Public Library System	198,760	172,408	232,284	28,912	261,196	171	1,439	Yes	Annual Count	Annual Estimate*
Charlotte County Library System	195,648	296,823	3,894	65	3,959	1,452	2,560	Yes	Annual Count	Annual Count
Santa Rosa County Library System	192,618	190,000	69,680	NC	69,680	159	369	No	Annual Count	NR
Indian River County Library	165,559	281,308	34,001	2,976	36,977	1,404	792	No	Annual Count	NR
Martin County Library System	159,615	427,979	45,143	933	46,076	743	1,099	Yes	Annual Count	Annual Estimate*
Citrus County Library System	147,648	250,721	10,220	237	10,457	1,634	5,738	Yes	Annual Count	NR
Sumter County Library System	133,960	275,906	18,049	276	18,325	370	3,575	Yes	Annual Count	Annual Count
Mandel Public Library of West Palm Beach	119,945	169,575	38,711	1,217	39,928	625	132	Yes	Annual Count	Annual Count
Flagler County Public Library	119,020	201,590	21,641	409	22,050	447	402	Yes	Annual Count	Annual Count
Service Population 20,001 - 100,000										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Boca Raton Public Library	99,542	347,552	91,451	NC	91,451	724	256	No	Annual Count	NR

Nassau County Public Library System	95,741	82,949	10,840	306	11,146	1,237	1,055	Yes	Annual Count	Annual Count
Helen B. Hoffman Plantation Library	94,048	22,540	NC	N/A	NC	0	0	No	Annual Count	NR
Monroe County Public Library System	83,961	259,917	23,236	1,174	24,410	143	1,085	No	Annual Count	NR
Homestead Cybrarium	83,012	79,212	10,251	NC	10,251	135	11	Yes	Annual Count	Annual Estimate*
Boynton Beach City Library	81,748	107,906	20,206	25	20,231	482	268	Yes	Annual Count	Annual Estimate*
Walton County Public Library System	78,294	112,102	11,859	856	12,715	921	1,829	No	Annual Count	NR
Panhandle Public Library Cooperative System	73,573	112,031	3,286	30	3,316	1,978	1,747	Yes	Annual Count	Annual Estimate*
Suwannee River Regional Library System	72,002	50,492	49,556	936	50,492	357	843	Yes	Annual Count	Annual Estimate*
Columbia County Public Library	67,511	115,246	NC	NC	NC	13,167	12,434	Yes	Annual Count	NR
Delray Beach Public Library	67,073	287,465	38,738	1,210	39,948	411	309	Yes	Annual Count	Annual Count
New River Public Library Cooperative	63,544	128,809	25,195	2,685	27,880	1,252	942	Yes	Annual Estimate*	Annual Estimate*
Three Rivers Regional Library System	60,592	129,302	6,091	3,203	9,294	858	367	Yes	Annual Count	Annual Estimate*
North Miami Public Library	60,337	104,429	9,540	NC	9,540	NC	NC	Yes	Annual Count	Annual Count
Wilderness Coast Public Libraries	50,378	100,836	10,875	3,065	13,940	2,540	1,253	Yes	Annual Count	Annual Estimate*
Altamonte Springs City Library	47,413	24,722	7,464	40	7,504	0	0	Yes	Annual Count	Annual Count
Ethel M. Gordon Oakland Park Library	44,517	17,620	NC	NC	NC	0	28	No	Annual Count	NR
North Miami Beach Public Library	43,591	685,387	45,001	1,807	46,808	114	0	Yes	Annual Count	Annual Count
Fort Myers Beach Public Library	43,431	50,331	841	0	841	1,283	72	Yes	Annual Count	Annual Count
Lake Worth Beach Public Library	42,637	11,113	7,495	2,602	10,097	0	0	Yes	Annual Count	NR
Gadsden County Public Library System	41,227	45,656	15,756	NC	15,756	1,664	624	No	Annual Estimate*	Annual Estimate*
Hendry County Library Cooperative	40,633	41,556	NC	NC	NC	403	169	No	Annual Count	Annual Count
Riviera Beach Public Library	38,613	103,565	1,519	185	1,704	NC	NC	Yes	NR	NR
Parkland Library	36,390	72,606	49,800	N/A	49,800	0	29	No	Annual Count	NR
Winter Park Public Library	30,465	130,655	76,647	NC	76,647	209	421	Yes	Annual Count	NR
Palm Springs Public Library	26,924	39,673	5,806	NC	5,806	74	54	Yes	Annual Count	Annual Count
Washington County Public Library	23,815	32,191	211	169	380	0	0	No	Annual Count	Annual Count

Service Population 20,000 and Under

Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Maitland Public Library	19,944	80,889	33,530	57	33,587	120	50	Yes	Annual Count	Annual Count
New Port Richey Public Library	17,165	64,271	3,183	37	3,220	290	1,456	Yes	Annual Estimate*	Annual Count
North Palm Beach Public Library	13,166	65,000	7,190	NC	7,190	205	176	Yes	Annual Estimate*	Annual Estimate*
Lantana Public Library	12,111	NC	NC	NC	NC	85	87	Yes	Annual Estimate*	Annual Estimate*
Brockway Memorial Library	11,630	NR	NR	NR	NR	NR	NR	NR	NR	NR
Richard C. Sullivan Public Library	11,569	8,217	NC	NC	NC	303	481	Yes	Annual Count	NR
Doreen Gauthier Lighthouse Point Library	10,506	NC	NC	NC	NC	NC	NC	No	NC	NR
Citrus Springs Memorial Library	10,246	NR	NR	NR	NR	NR	NR	NR	NR	NR
Lake Park Public Library	9,030	8,381	544	NC	544	182	151	Yes	Annual Count	NR
Sanibel Public Library	6,485	110,000	NC	NC	NC	NC	NC	Yes	Annual Count	Annual Count
Flagler Beach Library	5,182	NR	NR	NR	NR	NR	NR	NR	NR	NR
Highland Beach Library	4,302	NR	NR	NR	NR	NR	NR	NR	NR	NR
Indian Rocks Beach Library	3,719	NR	NR	NR	NR	NR	NR	NR	NR	NR
Apalachicola Municipal Library	2,380	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total Visits, Reference, Interlibrary Loan - FY 2021-22	22,259,742	36,637,755	11,079,217	218,942	11,298,159	227,860	373,664	Yes = 54 No = 19 NR = 7	Annual Count = 63 Annual Estimate = 7 NR = 10	Annual Count = 26 Annual Estimate = 25 NR = 29

*Annual Estimate Based on Typical Week(s)