

FLORIDA
DEPARTMENT
of STATE

Voter Registration Training Overview for Offices Issuing Driver Licenses

(Florida Department of Highway Safety and Motor Vehicles and Tax Collectors' Offices)

Secretary of State Cord Byrd

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Voter Registration History

SECTION ONE

National Voter Registration Act (NVRA)

(52 U.S.C. § 20501 - 52 U.S.C. § 20511)

- Enacted in 1993 (state law version enacted in 1995)
- Standardized national voter registration including:
 - One-stop application for driver license issuance/update and voter registration (referred to as "Motor-Voter")
 - One-stop application for governmental or public services and voter registration (VRAs)

Role of DHSMV & Tax Collector's Offices

- 2010 present:
 - State and county tax collectors' offices serve as primary front offices for "Motor Voter" part of NVRA
 - Issuance of driver license/ID cards
 - Voter registration application intake
 - State DL offices still issue the large percentage of DL/ID issuances

"Motor Voter" is a partnership

DHSMV

Department of Highway Safety and Motor Vehicles

- Tax collector's offices Intake electronically voter registration since 2010
- DHSMV uploads nightly to DOS

DOS

Department of State

 Suspend electronic voter registration information received through Florida Voter Registration System (statewide system required by Help America Vote Act) to SOEs

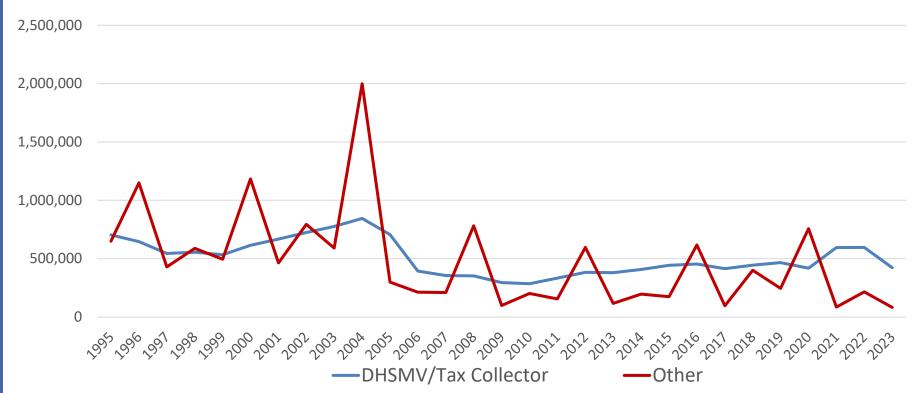
SOEs

Supervisor of Elections (67)

 Process electronic registrations received through FVRS from DHSMV to register if application complete (including whether address provided is verifiable)

Motor – Voter Role Importance

Voter Registration Methods
DSMV/Tax Collectors v. All Others
(Mail/Public Assistance Offices, Disability Offices, Recruitment Offices,
Library/Centers for Independent Living, In-person SOEs, and OVR) (1995 - 2023)





General Responsibilities

SECTION TWO

What is required?

Each time someone

Applies for DL/State ID

Renews for DL/State ID

Changes address

Ask customer

Do you want to opt out of submitting information for voter registration (new or update)? Default is info will be forwarded) Inform customer

Information will be sent to Supervisor of Elections

Certain information kept confidential

Additional duties

MyDMV portal

FLHSMV Mail-In Renewal

U

Avoid undue voter influence



Do not say or do anything that discourages someone from registering to vote



Do not reveal any person's registration information for any purpose other than administration of voter registration



Do not influence or try to influence someone to pick a particular political party



Do not display any political party affiliation or party allegiance



Electronic Application Intake System

SECTION THREE

Overview

- Florida Driver License Issuance System (FDLIS) replaced with the ORION Driver License Issuance Motor Voter Application Process:
 - Designed and maintained by FLHSMV
 - Simultaneous driver license/ID card voter registration electronic intake process since 2006
- FLHSMV database does not integrate or directly link with Florida Voter Registration System
- Nightly batch file upload of voter registration information FVRS

Tax Collector's Office

- Enter voter registration info
- Capture person's signature
- Update data to FLHSMV

FLHSMV

- Compile electronic data
- Upload nightly file to DOS-FVRS

DOS-FVRS

- Assign source code
- Suspend to county SOE for processing

County SOE

- Accept record as new or update
- If complete,, issue new voter information card. Otherwise send notice of disposition

Special Class of Applicants – Preregistrants



16 and 17 year olds can pre-register:

 Pre-registrant status converts automatically in system on person's 18th birthday or by registration deadline (book closing) of the election in which he or she will turn 18 and can then vote

Pointers:

- Parental or guardian approval is NOT required to register to vote
- A parent or guardian CANNOT sign for pre- registrant



Other Address Flag Issues

- Victims of domestic violence and stalking
- High-risk professionals

Domestic violence /stalking victims

How will you know?

- RED FLAG addresses (means they are registered with Attorney General Address Confidentiality Program:
- 8

- 723 Truman Avenue, Tallahassee
- PO Box 6298, 7327, or 7297 with Tallahassee as mailing address
- They are listed in DAVID as address confidential program participant
- What do you do?
 - Do not intake voter registration information
 - They must go to Supervisor of Elections' office directly to register or update their record(per law - §§ 741.401-.465, F.S.)



High risk professionals

How will you know?

- They will self-identify as law enforcement, correction officers, judges, quasi-judicial officers, state and U.S. attorneys, guardians ad litem, child abuse investigators, firefighters, human resource personnel, and others and includes spouses and children, etc.
- They are listed in DAVID as protected

What information is protected?

 Upon written request to each agency that might have personal identification/location info (address, birthdate, phone number, spouses' and children's names), info is protected by each agency from public records request

What do you do?

 Proceed as normal – person must provide true address/info must be given to get right precinct and ballot

Applicant Choice —

To be or not to be a voter?



- Right to register or update registration:
 - Proceed with electronic intake of voter's information
 - Presumptive that the customer agrees to submit information for voter registration purposes
- Right to refuse before or during registration process:
 - Selecting to opt-out
 - Refuses to provide signature affirming oath
- Action: Customer answers following prompts on signature pad which will record customer decision:
 - Retain record for two (2) years by FLHSMV
 - Records kept by FLHSMV, not the tax
 - o collectors' offices

Motor Voter Customer Oath Signature Pad Display Continued The customers entries and selections of voter application type, party affiliation, change of address submission agreement and oath will be sent to the signature pad for the customer to review. The customer will make one of the following selections:

- Decline
- Modify
- Accept

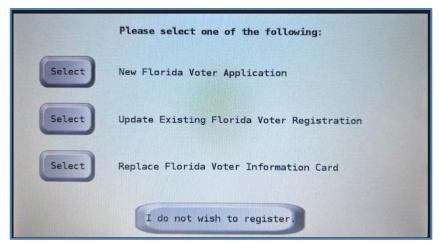
Applicant Choice –

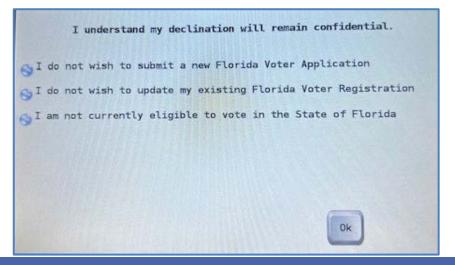
Not to be voter...



Opted Out

 Customer may opt out by selecting "I do not wish to register." After they can make a selection for the reason of opting out on the signature pad.





Applicant Choice –

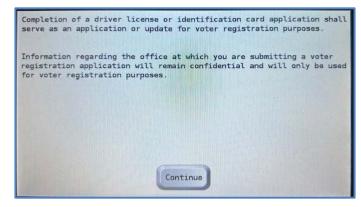
To be a voter...

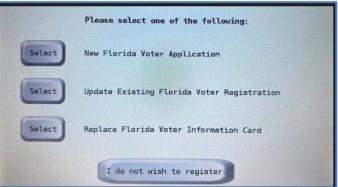


Opted In

If customer is a U. S. Citizen, 16 year of age and a Florida resident the following information is sent to the signature pad for the customer to choose the following regarding motor voter:

 If the customer meets the criteria, the customer can start the motor voter application by selecting the "Continue" button on the signature pad screen.





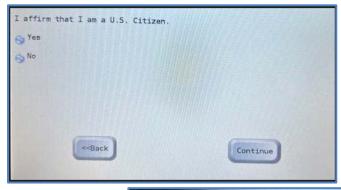
Applicant Choice –

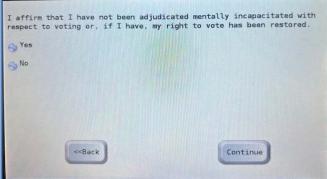
To be a voter...

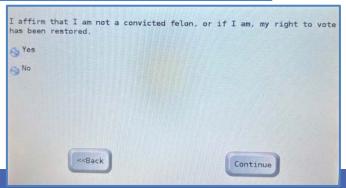


Once, opted in

Questions regarding eligibility follow









- Do not offer advice or guidance to applicant about how they should answer question
- Questions are under oath
- It is their responsibility to answer truthfully
- If they don't know, they should speak to Supervisor of Elections

How do you know if person is already registered

- You don't.
- The person may not even know.
 - Many out-of-state move-ins think voter registration transfers



Motor Voter Customer Oath Signature Pad Display

Motor Voter application preview for issuance personnel to complete the remaining voter application questions. The issuance personnel will then select the "Signature Pad Review and Customer Oath".

Signature

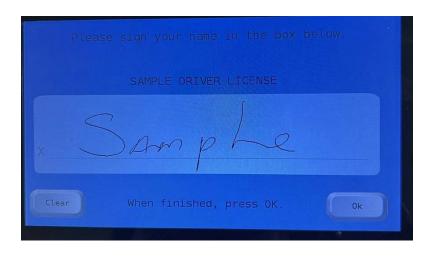


- Signature image captured at front end of process
- IMPORTANT: Electronic DL/ID card signature = voter registration signature
- Signature on voter record used to verify signature on:
 - Vote-by-mail ballot (VMB)
 - Provisional ballot
 - Petition for candidate qualifying
 - Petition to remove municipal or charter county officer
 - Citizen initiative petition for constitutional amendment or public measure

Signature



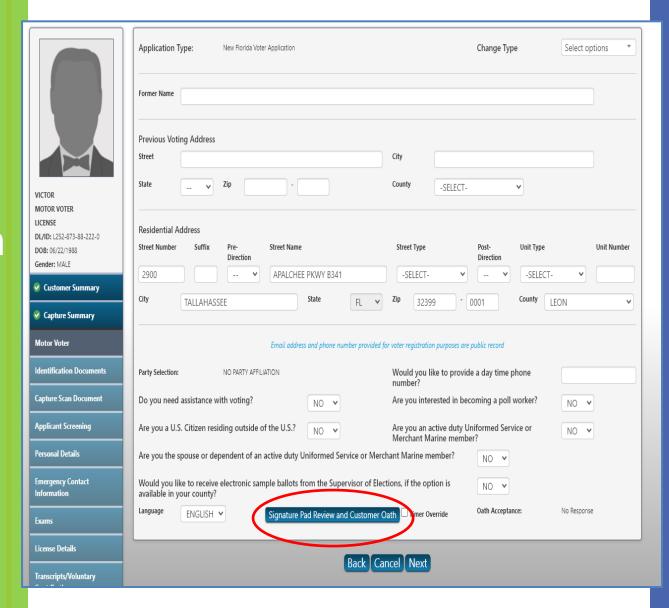
Signature image captured at front end of process



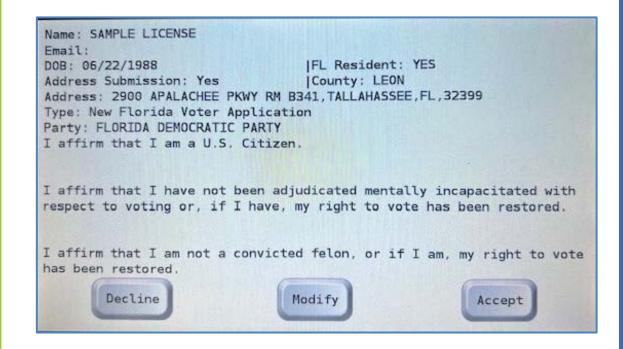
Signature Image Examples Cut off Blurry Tore L. Sub c Incomplete pen Complete and strokes clear

If signature is not complete and clear, have them re-sign

Motor Voter Customer Oath Signature Pad Display



Motor Voter Customer Oath Signature Pad Display



Data input

All customer information is prepopulated based on DL record established.

Consequences of data input errors:

- Wrong date of birth or misspelling could create a duplicate registration record
- Misspelling could cause someone to have to vote a provisional ballot because no record found:
 - ✓ Hernandes, Kathy versus Hernandez, Cathy
 - ✓ Date of birth: 7/17/1938 versus 7/17/1983
 - ✓ Suffix in last name field
- Invalid address may result in wrong precinct assignment or application processing delay



Name and DOB

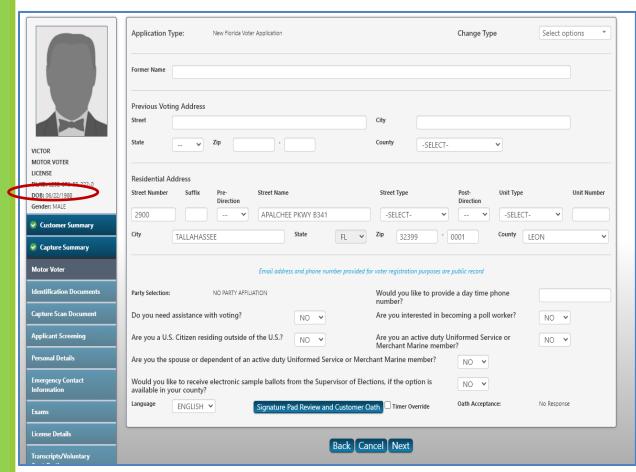
Enter name and date of birth in proper order:

- o First, Middle, Last
 - ✓ Enter name as indicated on legal documentation such as passport, birth certificate, etc.
- o Date of Birth
 - ✓ Enter in order of MM/DD/YYYY month, day, year

Electronic Intake -ORION

Date of birth

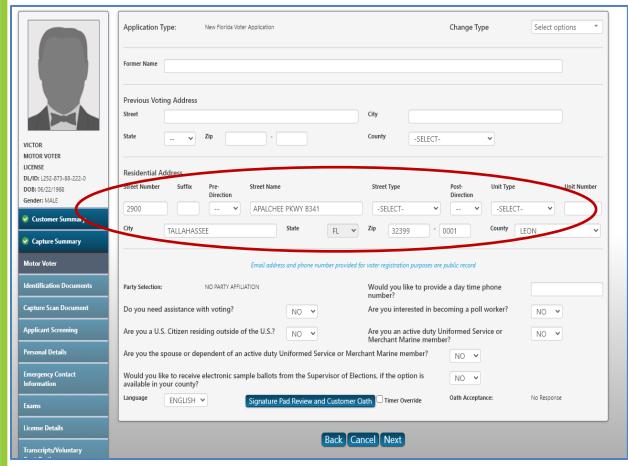
Upon completion of the Motor Voter application, a preview will be displayed to the issuance personal to complete the voter application questions. Once the remaining questions are answered, the issuance personnel will select the "Signature Pad Review and Customer Oath" to initiate the final review for the customer to approve.



Electronic Intake -ORION

Address

Upon completion of the Motor Voter application, a preview will be displayed to the issuance personal to complete the voter application questions. Once the remaining questions are answered, the issuance personnel will select the "Signature Pad Review and Customer Oath" to initiate the final review for the customer to approve.



Electronic Intake – Address Details

Residential Address:

- Physical presence at address person intends to reside
- P.O. Box or business address should not be used as residential address (if applicants insists on address, it will delay processing)

Special Cases of Residency:

- Mobile Home, Houseboat, or Recreational Motor Home:
 - ✓ Address is where a person docks his/her residential riverboat or houseboat or motor home and/or receives mail regularly

Homeless:

- ✓ The address of the place where the person regularly receives mail
- ✓ General delivery address at a post office
- ✓ Church address that agrees to accept mail on the person's behalf
- ✓ Address of a shelter that the person frequents

Electronic Intake –

Address Validation

Address entered twice:

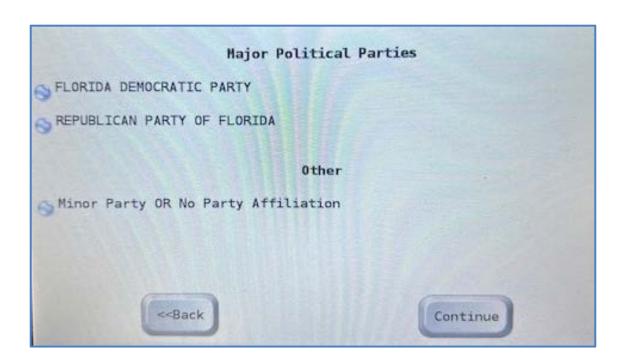
- Driver license portion: Entered as single string
- Voter registration portion: Entered in segments
 automatically parsed

Street validation program:

- Valid Street Address Master Index –
 Supervisors of Elections compile
- DO NOT OVERRIDE invalid address until:
 - ✓ Review of customer's document with proof of residential address
 - ✓ Check for inverted, abbreviated, transposed or omitted letters, numbers, and street suffixes (e.g., Twenty Second versus 22nd or 22, Tennessee versus Tenn)
 - ✓ Ask customer

Signature Pad Screen for Political Party Selection

Party Listing and Selection By Customer





- Political party selection (classified as No party Affiliation)
 - Might make the difference if voter can vote in primary election.
- Note: a selection will be required to continue the process because applicant may not remember or think they remember

Electronic Intake –

Political Party

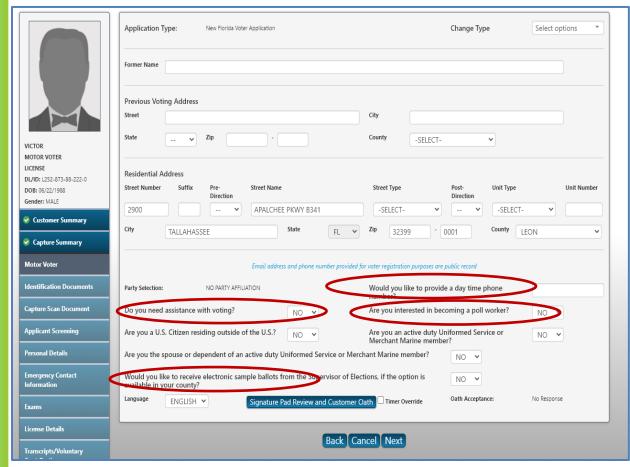
- Voter's options:
 - o Two major parties:
 - ✓ Florida Democratic Party
 - ✓ Republican Party of Florida
 - Minor political parties
 - No party affiliation
- List of registered political parties:
 - Built into system's signature pad for selection by customer
 - O Division of Elections' website:

dos.myflorida.com/elections/candidatescommittees/political-parties

Electronic Intake -ORION

Optional questions

Upon completion of the Motor Voter application, a preview will be displayed to the issuance personal to complete the voter application questions. Once the remaining questions are answered, the issuance personnel will select the "Signature Pad Review and Customer Oath" to initiate the final review for the customer to approve.



Why ask applicant these questions?

- Former name
- Former address
- Request for assistance at polls
- Contact information
- Want to be a poll worker
- Email address

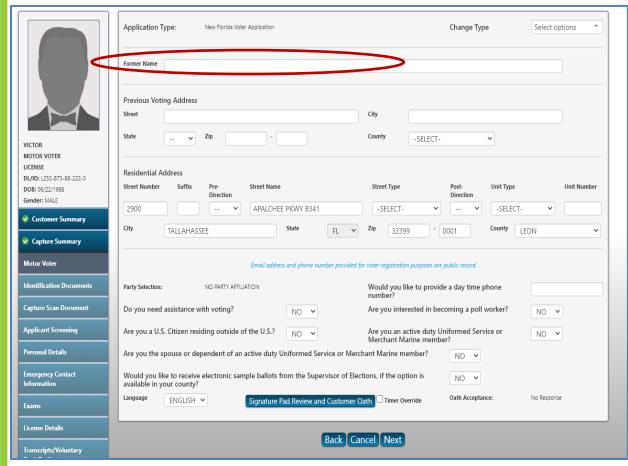
Why ask applicant these questions?

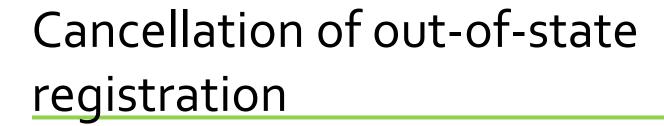
- Former name
 - heads up if person already registered under former name
- Former address
 - heads up if person already registered in state or out of state (notice to prior jurisdiction to cancel registration)
- Request for assistance at polls
 - Alerts election staff that voter might need help
- Contact information
 - If needed for issue with registration or ballot
- Want to be a poll worker
 - Serves as potential pool of staffing for election cycles
- Email address

Electronic Intake -ORION

Former name

Upon completion of the Motor Voter application, a preview will be displayed to the issuance personal to complete the voter application questions. Once the remaining questions are answered, the issuance personnel will select the "Signature Pad Review and Customer Oath" to initiate the final review for the customer to approve.



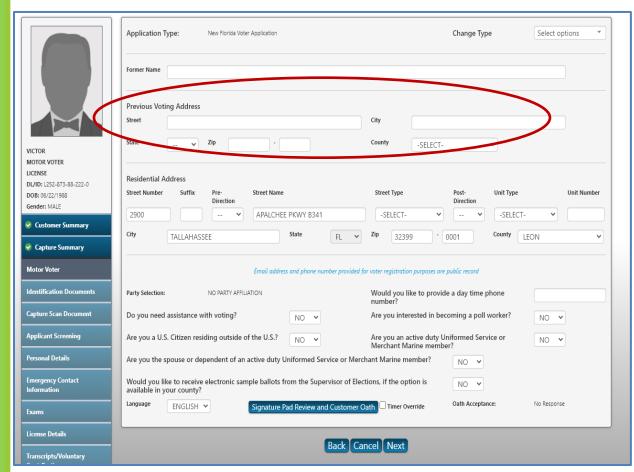


- If the address is out-of-state, we must notify the prior state of registration so that they can cancel the voter registration in another state
- Avoids cross-state voter registration
- Minimizes potential for double voting (3rd degree felony)

Electronic Intake -ORION

Previous voting address

Upon completion of the Motor Voter application, a preview will be displayed to the issuance personal to complete the voter application questions. Once the remaining questions are answered, the issuance personnel will select the "Signature Pad Review and Customer Oath" to initiate the final review for the customer to approve.



Electronic Intake –

Customer Oath and Approval

Name: SAMPLE LICENSE Email: DOB: 06/22/1988 IFL Resident: YES Address Submission: Yes |County: LEON Address: 2900 APALACHEE PKWY RM B341, TALLAHASSEE, FL, 32399 Type: New Florida Voter Application Party: FLORIDA DEMOCRATIC PARTY I affirm that I am a U.S. Citizen. I affirm that I have not been adjudicated mentally incapacitated with respect to voting or, if I have, my right to vote has been restored. I affirm that I am not a convicted felon, or if I am, my right to vote has been restored. Decline Modify. Accept

Under penalties of perjury, I am submitting my signature (or electronic signature) captured during this driver license or identification card transaction for the purpose of submitting a voter application and I do solemnly swear (or affirm) that I will protect and defend the Constitution of the United States and the Constitution of the State of Florida, that I am qualified to register as an elector under the Constitution and the laws of the State of Florida, and that all information provided in this application is true.

Any person who willfully submits any false voter registration information commits a felony of the third degree and is punishable by a maximum of 5 years in prison and/or \$5,000 in fines.

Electronic intake – wrap-up

- Print out inputted voter application information for applicant:
 - Applicant keeps print-out as receipt (see next slide)
- Allow person time to review and verify data entered
- Accept electronic intake only after person verifies data entered
- Tell the person to contact Supervisor of Elections within two (2) weeks if voter registration card not received

State and Tax Collector Offices Motor Voter Receipt for Customer

Туре:	New Florida Voter Application	l							
Are you a citizen of the United States of	f America? Yes Are you a Fk			esident?	Yes				
I affirm that I am not a convicted felon, or if I am, my right to vote has been restored.									
I affirm that I have not been adjudicated mentally incapacitated with respect to voting or, if I have, my right to vote has been restored.									
Date of Birth (MM/DD/YYYY):	06/22/1988	Race/Ethnicity:		W	Gender:	М			
FL Driver License/FL ID Number:	L252-873-88-222-0	Social Security Number:		***-**-4989	State or Country of	Birth: FL	-		
Last Name/Suffix:	LICENSE								
First Name:	VICTOR								
Middle Name/Initial:	MOTOR VOTER								
Former Name, if name changed:				Day Phone Number:		Address Submission:	Yes		
	Address			City		County	State	Zip Code	
Residence Address:	2900 APALCHEE PKWY B3	41		TALLAHASSEE		LEON	FL	32399	
Mailing Address:	2900 APALCHEE PKWY B34	1		TALLAHASSEE		LEON	FL	32399	
Previous Voting Address:									
Party Affiliation:	NPA	Party Affiliation Sele	cted		X Party Affil	liation Not Selected			
Do you need voting assistance at the po	olis? No	Are you in	terested	n being a poll worker?	No				
Are you: Active Duty Military/Merchant Marine?			Please send me a sample ballot by email if option is available in my county.						
Dependent of an Active Duty Military/Merchant Marine?				Provided email address:					
U.S. Citizen Currently Residing Outside the U.S.?									
Please keep your receipt until you have received your new voter registration card from the local Supervisor of Elections. This form is provided for the purpose of verifying the information you have provided to the Department of Highway Safety and Motor Vehicles and for attesting to the oath at the bottom of this form. Your application for voter registration will be acknowledged by your local Supervisor of Elections either by a Voter Information Card or a request for further information. Contact your local Supervisor of Elections if you have questions.									
			_			23-Aug-23 05:14:36 F	PM - 6002	25049	

Motor Voter Receipt for Customer

Florida Department of Highway Safety and Motor Vehicles

Division of Motorist Services

Tallahassee, FL

Date: 08/23/2023 Office: 85/16 (Z97) Batch Number: 68316

User: T0313VJM Cashier: T0313VJM Form Number: Z972308230001

OATH OF APPLICANT:

Under Penalty of Perjury, I swear or affirm that the information given by me in this application is true and

Chapter 322, Florida Statutes, requires the department to collect social security numbers for the issuance of driver and identification cards.

Victor Motor Voter License DL/ID #: L252-873-88-222-0 Expire Date: 06/22/2032

TRANSACTION TYPE: ORIGINAL DL

VOTER STATUS: I completed a new voter registration application. If you do not receive your new voter registration card in 30 days, please contact your county Supervisor of Elections Office.

Fee Summary

 Fee Type
 Fee Amount

 ORIGINAL CLASS E
 \$48.00

 Fee Total:
 \$48.00

Batch Summary

Batch Number: 68316 Total Transactions: 1

Transaction Detail

DL/ID Number	Customer Name	Transaction Type	Fee Total
L252-873-88-222-0	Victor License	ORIGINAL DL	\$48.00
		Credit Card Convenience Fee:	\$0.00
		Batch Fee Total:	\$48.00

Payment Detail

Payment Type	Confirmation Number	Amount Paid	
Cash		\$48.00	

Warning: Cancelling or Abandoning Process Midway

- Cancelling, or abandoning a DL/ID card transaction does the same to the voter registration information
- You must re-enter voter registration when you reprocess a DL/ID credential information
- Failure to re-enter voter registration means no voter registration information is captured or transmitted to the DOS

Processing Time for Submissions through Electronic Intake

- Daily upload from local offices to DHSMV
- Overnight batch transfer (including weekends) from DHSMV to Department of State
- Daily suspense from Department of State to Supervisors
- Within 24-48 hours reviewed and processed
- Supervisors of Elections required to notify applicant of disposition of application (accepted, denied, incomplete, duplicate) within 5 business days of processing voter information into Florida Voter Registration System.
- If registered, applicant/existing registered voter receives new voter information card.
- Voter information lookup online

Voter Information Lookup (Online)



Use the **Voter Information Look-up** to check voter registration and party status.

It may take 1-2 business days (longer during book closing periods) for new registrations and updates entered into the Florida Voter Registration System to be available through the look-up.

If information cannot be found, please contact <u>county Supervisor of Elections</u> or call the Division of Elections' Voter Assistance Hotline at 1.866.308.6739.

<u>Florida Relay Service</u> (TDD or voice) is available to persons who are deaf, hard of hearing, deaf/blind, or speech disabled. Dial 7-1-1. For more information visit the <u>Florida Relay Service</u>.



Processing Paper Applications

SECTION FOUR



What do you do if an incomplete paper application is turned into or mailed to your office?



What do you do if an incomplete paper application is turned into or mailed to your office?

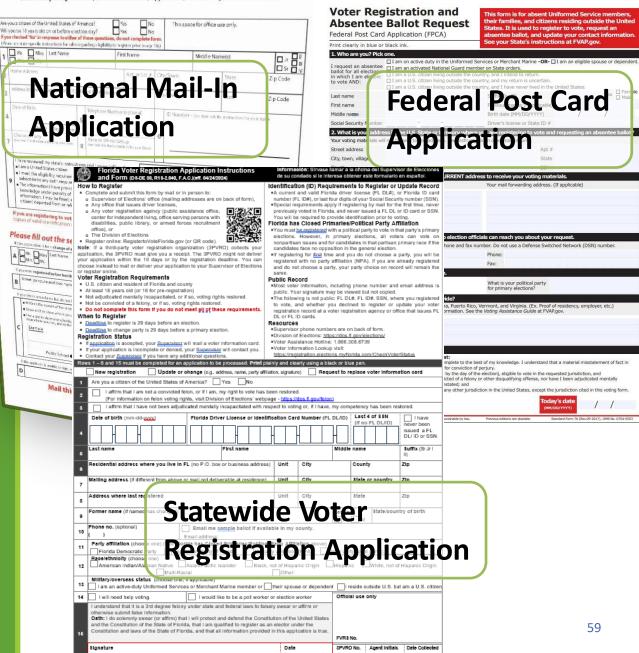
Answer: Accept and forward all incomplete and complete applications to Supervisor of Elections in your county with 5 calendar days

Types of Paper Voter Application Forms

All should be accepted if turned into your office

Voter Registration Application

Before completing this form, review the General, Application, and State specific instructions.



Processing Paper Applications Rec'd

If received by mail:

- Keep postmarked envelope with application (even if postmark is unclear or there is no postmark)
- Date of postmark will become voter's registration date
- If no postmark or postmark is unclear, date application received will become voter's registration date (except if received within 5 days of registration deadline, the deadline becomes the voter's registration date)
- Transmit paper application to local county SOE office within 5 calendar days

Processing Paper Applications Rec'd

- If received in-person:
 - Stamp date of receipt on application
 - Review application required & optional fields before the person leaves
 - Date of receipt will become voter's registration date
- Transmit paper application to local county SOE office within 5 calendar days

Keep stock of blank paper voter registration forms onsite

- In plain view easily accessible (office entrance way and work station)
- English and Spanish versions
- For pick-up and take out and/or fill-in and drop off
- As back-up in case electronic intake system is
- Provide same level of help as you would for electronic intake process
- Remind person to review (especially required fields) and sign application

How to get blank voter application forms applications

To order blank forms:

- ✓ **Submit request to:** VRA.Reporting@dos.myflorida.com
- ✓ Tiffany Morley 850.245.6248

Information to include

- ✓ Name of the person receiving the shipment
- ✓ Mailing address (cannot be a post office box)
- ✓ Contact telephone number
- ✓ Number of English and Spanish applications needed

Obtain forms by download or print from:

- Division of Elections' website and copy them at your office-Statewide Form (English/Spanish)
- County Supervisor of Elections' offices



Non-Compliance

SECTION FIVE

Non-Compliance with NVRA - Action

Who:

 Any person who alleges violation of voter registration or removal process under NVRA or Florida Election Code can file a complaint against DOS, SOE, FLHSMV / Tax Collector, or a Voter Registration Agency

How:

NVRA complaint filed with the Department of State:

<u>Dos.fl.gov/elections/forms-</u> <u>publications/forms/complaint-forms</u>

What happens if you don't comply with law?

- Award of attorney fees and other sanctions
- Declaratory and injunctive relief by U.S.
 Attorney General/Department of Justice
- Criminal penalty for knowing and willful violations
- Maximum 5-year prison for intentional threats, intimidation, or undue influence as to a person's ability to register or to vote, or for fraud in voter registration application process



Key Dates and Contact Information

SECTION SIX

Important dates 2024 Election Cycle

Presidential
Preference Primary
Election

Registration deadline February 20, 2024

Election Day March 19, 2024 **Primary Election**

Registration deadline: July 22, 2024

Election Day August 20, 2024 **General Election**

Registration
Deadline October
7, 2024

Election Day November 5, 2024

Contact Information



Motorist Services Support

- Kelsey Parten, Tax Collector Support Program Manager
- 850-617-2904; KelseyParten@flhsmv.gov



Bureau of Voter Registration Services & Program Administration

- Gina McLeod, Chief, BVRS (HSMV verifications/Electronic Submissions)
- 850-245-6225; Gina.McLeod@dos.myflorida.com
- Tiffany Morley (blank application form orders)
 - VRA.Reporting@dos.myflorida.com; 850-245-6248



- . Supervisor of Elections
- Contact information online at Division of Elections' website https://dos.fl.gov/elections/contacts/supervisor-ofelections/



FLORIDA DEPARTMENT of STATE

For more information, visit us online at:

dos.myflorida.com/elections