

**Table 11 - Visits, Reference, Interlibrary Loan - FY 2023-2024**

Service area population data is from Florida Estimates of Population, published by the University of Florida, Bureau of Economic and Business Research. The total service area population reflected in the data table does not match the total census population reported in the Florida Estimates of Population. All other data is supplied to the Division of Library and Information Services by public libraries. Data is published prior to national review and acceptance.

**NC-Not Counted, NA-Not Applicable, NR-Not Reported**

Service Population Over 900,000										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Miami-Dade Public Library System	2,406,299	3,663,708	3,002,350	10,239	3,012,589	1,941	4,064	Yes	Annual Count	Annual Count
Broward County Libraries Division	1,776,271	5,375,329	1,001,254	13,289	1,014,543	8,411	14,448	Yes	Annual Count	Annual Count
Hillsborough County Public Library Cooperative	1,559,678	2,520,476	NC	14,010	14,010	540	3,084	Yes	Annual Count	Annual Count
Orange County Library System	1,457,330	2,224,870	92,084	2,659	94,743	NA	NA	Yes	Annual Count	Annual Estimate*
Jacksonville Public Library	1,062,145	2,218,418	54687	9069	63,756	2,892	2,196	No	Annual Count	Annual Count
Palm Beach County Library System	1,007,170	2,599,600	872,767	NC	872,767	4,255	5,996	Yes	Annual Count	Annual Count
Pinellas Public Library Cooperative, Inc.	946,776	2,371,595	402,434	18,400	420,834	40,273	20,159	Yes	Annual Count	Annual Estimate*
Service Population 400,001 - 900,000										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Polk County Library Cooperative	822,769	1,555,747	141,461	7,496	148,957	3,133	2,469	Yes	Annual Count	Annual Count
Lee County Library System	779,221	1,426,515	611,237	40,367	651,604	4,912	4,571	Yes	Annual Count	Annual Estimate*
Brevard County Library System	653,548	1,588,701	640,619	8,934	649,553	NC	NC	Yes	Annual Count	Annual Count
Pasco County Public Library Cooperative	634,768	424,503	59,191	1,230	60,421	1625	7420	Yes	Annual Count	Annual Count
Volusia County Public Library	592,852	1,237,446	479,850	2,891	482,741	2190	4237	Yes	Annual Count	Annual Estimate*
Sarasota County Library System	479,021	1,377,962	132,555	68,322	200,877	175,736	321,631	Yes	Annual Count	Annual Count
Manatee County Public Library System	455,195	811,159	274,752	4,712	279,464	2,438	4,486	Yes	Annual Count	Annual Estimate*
Osceola County Library System	450,989	685,078	135,903	1,485	137,388	1,446	1,846	Yes	Annual Count	Annual Estimate*
Seminole County Public Library System	445,870	1,175,326	885,444	4,916	890,360	0	0	Yes	Annual Count	Annual Count
Lake County Library System	432,796	1,080,481	90,618	1,030	91,648	0	0	Yes	Annual Count	Annual Estimate*
PAL Public Library Cooperative	416,905	980,446	187,665	1,432	189,097	1,800	3,939	Yes	Annual Count	Annual Count
Marion County Public Library System	413,951	576,809	653,124	7,294	660,418	1,628	981	Yes	Annual Count	Annual Estimate*
Collier County Public Library	408,363	850,862	306,189	2,303	308,492	1,315	1,451	Yes	Annual Count	Annual Estimate*
Service Population 100,001 - 400,000										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
St. Lucie County Library System	385,605	505,645	134,908	2,915	137,823	1,765	1,374	No	Annual Count	Annual Count
West Florida Public Library	334,119	392,568	73,996	2,804	76,800	1,774	4,488	No	Annual Count	Annual Count
St. Johns County Public Library System	331,327	745,250	262,355	7,494	269,849	974	1,377	Yes	Annual Count	Annual Count
Okaloosa County Public Library Cooperative	311,554	392,484	30,430	2,358	32,788	1,909	1,539	No	Annual Count	Annual Count
Leon County Public Library System	300,806	593,290	98,023	201	98,224	2,756	4,346	No	Annual Count	Annual Count
Clay County Public Library System	236,365	NC	NC	NC	NC	452	1,490	Yes	NA	NA
Hialeah Public Libraries	230,575	161,507	85,027	561	85,588	0	0	Yes	Annual Count	Annual Count
Northwest Regional Library System	216,657	265,932	29,209	113	29,322	880	325	No	Annual Count	Annual Count
Heartland Library Cooperative	213,496	423764	29238	5050	34288	2,252	1,174	Yes	Annual Count	Annual Count
Hernando County Public Library System	210,136	204,291	38,432	1,172	39,604	240	1,822	Yes	Annual Count	Annual Estimate*
Charlotte County Library System	209,334	298,663	4,650	97	4,747	1,729	5,477	Yes	Annual Count	Annual Count
Santa Rosa County Library System	203,517	207,763	50,808	NC	50,808	174	365	No	Annual Count	Annual Estimate*
Indian River County Library	171,029	315,141	51,262	2,222	53,484	826	913	No	Annual Count	Annual Count
Martin County Library System	162,740	471,799	40,852	2,565	43,417	416	1,044	Yes	Annual Count	Annual Estimate*
Citrus County Library System	155,790	225,451	4,935	263	5,198	2,259	4,086	Yes	Annual Count	Annual Count
Sumter County Library System	148,967	255,712	19,826	456	20,282	244	2,196	Yes	Annual Count	Annual Count
Flagler County Public Library	130,760	240,158	26,987	610	27,597	333	198	Yes	Annual Count	Annual Count
Mandel Public Library of West Palm Beach	125,319	241,409	47,057	2,003	49,060	571	124	Yes	Annual Count	Annual Count
Nassau County Public Library System	103,919	115,844	15,131	430	15,561	709	813	No	Annual Count	Annual Count

Boca Raton Public Library	100,560	408,796	149,776	NC	149,776	644	217	No	Annual Count	Annual Count
<b>Service Population 20,001 - 100,000</b>										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
Helen B. Hoffman Plantation Library	98,431	32,460	NC	NA	NC	0	0	No	Annual Count	Annual Count
Walton County Public Library System	86,373	214,898	5,488	0	5,488	407	2,024	No	Annual Count	Annual Count
Monroe County Public Library System	84,145	285,573	22127	1390	23,517	107	1,126	No	Annual Count	Annual Count
Homestead Cybrarium	83,012	NR	NR	NR	NR	NR	NR	NR	NR	NR
Boynton Beach City Library	82,393	179,193	9,910	10	9,920	808	176	Yes	Annual Count	Annual Estimate*
Panhandle Public Library Cooperative System	74,371	102,451	4,130	121	4,251	1,090	1,073	No	Annual Count	Annual Count
Suwannee River Regional Library System	73,454	185,402	39,304	648	39,952	827	42	Yes	Annual Estimate*	Annual Estimate*
Columbia County Public Library	68,683	115,446	5,659	NC	5,659	15,614	13,388	Yes	Annual Count	Annual Count
Delray Beach Public Library	68,096	270,998	66,862	0	66,862	496	233	Yes	Annual Count	Annual Count
New River Public Library Cooperative	64,798	113,819	22,314	3,255	25,569	727	594	Yes	Annual Count	Annual Count
Three Rivers Regional Library System	62,161	117,608	12484	3844	16328	1,349	742	Yes	Annual Count	Annual Count
Wilderness Coast Public Libraries	61,534	103,950	8,070	7,746	15,816	2,480	1,371	Yes	Annual Count	Annual Count
North Miami Public Library	59,955	158,914	8,386	0	8,386	0	0	Yes	Annual Count	Annual Count
Altamonte Springs City Library	47,313	31,481	11,518	60	11,578	0	0	Yes	Annual Count	Annual Count
Ethel M. Gordon Oakland Park Library	46,039	NC	NC	NC	0	0	27	No	Annual Count	Annual Count
Hendry County Library Cooperative	45,413	54,240	NC	NC	0	318	311	No	Annual Count	Annual Estimate*
North Miami Beach Public Library	43,575	885,322	56,012	11,910	67,922	47	5	Yes	Annual Estimate*	Annual Count
Lake Worth Beach Public Library	43,472	11,580	2518	2125	4643	0	0	No	Annual Count	Annual Count
Gadsden County Public Library System	41,762	47,852	15,462	NC	15,462	392	240	No	Annual Estimate*	Annual Estimate*
Fort Myers Beach Public Library	41,658	0	0	0	0	0	0	Yes	Annual Count	Annual Count
Riviera Beach Public Library	39,390	63,597	5,250	1,033	6,283	0	NC	Yes	Annual Count	Annual Count
Parkland Library	38,342	NR	NR	NR	NR	NR	NR	NR	NR	NR
Sanibel Public Library	36,500	55,915	NC	NC	NC	450	393	Yes	Annual Count	Annual Count
Winter Park Public Library	30,507	183,043	83959	NC	83,959	491	524	Yes	Annual Count	Annual Count
Palm Springs Public Library	27,312	NR	NR	NR	NR	NR	NR	NR	NR	NR
Washington County Public Library - FL	24,234	40,115	219	11	230	2	19	No	Annual Count	Annual Count
Maitland Public Library	20,042	98,079	37,783	65	37,848	386	67	Yes	Annual Count	Annual Count
<b>Service Population 20,000 and Under</b>										
Location	Service Area Population	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing	Library Visits Reporting Method	Reference Transactions Reporting Method
New Port Richey Public Library	17,270	97,474	3,156	66	3,222	474	1,405	Yes	Annual Count	Annual Estimate*
North Palm Beach Public Library	13,101	70,000	6,980	NC	6,980	173	165	Yes	Annual Estimate*	Annual Estimate*
Lantana Public Library	12,218	31,017	NC	NC	NC	198	235	Yes	Annual Count	Annual Estimate*
Brockway Memorial Library	11,553	NR	NR	NR	NR	NR	NR	NR	NR	NR
Richard C. Sullivan Public Library	11,495	8654	NC	NC	NC	389	336	Yes	Annual Count	NR
Doreen Gauthier Lighthouse Point Library	10,462	NC	NC	NC	NC	0	0	No	Annual Count	Annual Count
Citrus Springs Memorial Library	10,246	NR	NR	NR	NR	NR	NR	NR	NR	NR
Lake Park Public Library	9,014	18,910	427	NC	427	225	47	Yes	Annual Count	Annual Count
Flagler Beach Library	5,550	NR	NR	NR	NR	NR	NR	NR	NR	NR
Highland Beach Library	4,287	NR	NR	NR	NR	NR	NR	NR	NR	NR
Indian Rocks Beach Library	3,702	NR	NR	NR	NR	NR	NR	NR	NR	NR
Apalachicola Municipal Library	2,470	27119	800	NC	800	42	38	Yes	Annual Count	Annual Estimate*
<b>Total Visits, Reference, Interlibrary Loan - FY 2023-2024</b>	<b>23,088,825</b>	<b>44,815,608</b>	<b>11,645,904</b>	<b>283,676</b>	<b>11,929,580</b>	<b>302,934</b>	<b>460,927</b>	<b>Yes = 50 No = 19 NR = 10</b>	<b>Annual Count = 66 Annual Estimate* = 4 NA or NR = 9</b>	<b>Annual Count = 49 Annual Estimate* = 20 NA or NR = 10</b>

\*Annual Estimate based on typical week(s).